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## instagram dont show nothing

Posted by ndefreitas - 2016/01/08 15:20

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hi. we try to configure the instagram section but dont show nothing, we get the access token and client id but when we put dont show nothing...

in the instagram configuration they have "Client Status" "Sandbox Mode" "GO LIVE -> (is disable)

what is the possible problem?

please help

thanks

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## Re:instagram dont show nothing

Posted by admin - 2016/01/09 06:41

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Hello,

Could you provide a link to a page where the problem occurs and a temporary access to your J! backend by email so we can investigate the problem?

Regards,  
ARI Soft

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## Re:instagram dont show nothing

Posted by ndefreitas - 2016/01/09 13:53

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ready! email in your inbox

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## Re:instagram dont show nothing

Posted by admin - 2016/01/10 14:33

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SOLVED. Upgrade to v. 1.1.4.

Regards,  
ARI Soft

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## Re:instagram dont show nothing

Posted by werram - 2016/06/15 14:31

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Hello,

I've downloaded ARI Social Harvester 1.2.1 and followed the instructions to embed an instagram feed on a website. I've registered a new client and got my access token, still my feed displays nothing. I've tested other social networks like youtube and deviantart which worked fine for me.

Any ideas what went wrong?

Thanks in advance!

Greetings!

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EDIT: just read the other thread, sorry

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## Re:instagram dont show nothing

Posted by admin - 2016/06/15 14:35

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Hello,

Do you try to show data which belongs to your Instagram account (account which was used to generate token)? Could you send screenshot of "Instagram" parameters section from module settings page by email?

Regards,  
ARI Soft

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## Re:instagram dont show nothing

Posted by werram - 2016/06/15 14:45

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I just sent an email.

Thanks!

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## Re:instagram dont show nothing

Posted by admin - 2016/06/15 14:54

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If a user ID is used in "Instagram IDs" parameter, add ! before ID. For example !57465 instead of 57465

Regards,  
ARI Soft

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## Re:instagram dont show nothing

Posted by werram - 2016/06/15 15:22

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Thanks a Lot! Works fine now.

Great extensions and great Support!

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