
ARI Carousel no longer showing images

Posted by pellinim - 2014/09/10 09:38

Hello,
My name is Mario, and I need your help for understanding what's going wrong with my ARI Carousel PRO.
Today I found the page with this extension not showing images from the related folder.
I confirm it worked a few days ago.
I can tell you that I've added some other extension in the last days (Social Sharing); frankly speaking I'm not able to see where a conflict (if any) can be.
Can you please help me?
My website is www.volleyamarudo.it; to see the problem please move to "Serie C" --> Squadra.

Thanks for helping,
Mario

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Re:ARI Carousel no longer showing images

Posted by admin - 2014/09/10 10:45

Hello,

This problem with "Rok Ajax Search" module. It adds an incorrect javascript code. You can see it if open HTML code of the page.

Regards,
ARI Soft

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Re:ARI Carousel no longer showing images

Posted by pellinim - 2014/09/10 11:23

Hello Admin,

thanks for your reply.
I tried removing the "Rok Ajax Search" module, and also reinstalled Carousel Pro.
But nothing changed.
Sorry for asking again... because I'm not so expert can I ask if you have any ideas how to fix the incorrect javascript code?

Many thanks,
Mario

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Re:ARI Carousel no longer showing images

Posted by admin - 2014/09/10 11:29

Could you grant a temporary access to your J! backend by email so we can investigate the problem in more details?
Currently the page doesn't contain RokAjaxSearch javascript code, but the page still contain an incorrect javascript code:

```
jQuery(document).ready(function(){  
  jQuery('.hasTooltip').tooltip({"html": true,"container": "body"});
```

but it should be:

```
jQuery(document).ready(function(){
```

```
jQuery('.hasTooltip').tooltip({"html": true,"container": "body"});  
});
```

This code is added by Joomla!, but it can be corrupted by 3rd party extension or if core Joomla! file(s) were modified.

Regards,
ARI Soft

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Posted by pellinim - 2014/09/10 11:40

Email sent with credentials.

Thanks

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