
error after disabling plugin

Posted by Marsm - 2020/09/12 10:49

Hi,

on one of my sites I want to deinstall AriSmartBook.

I can diable the component, module and library without a problem, but when I disable the SmartBook system plugin I get this error:

Call to undefined method AriContentPlugin::parse()

and the login part of my site is not working anymore. (when I enable the plugin its working again)

Do you have an idea what can cause this problem?

Regards,
Marsm

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Re:error after disabling plugin

Posted by admin - 2020/09/13 10:13

Hello,

Could you provide a link to a page where the problem occurs and a temporary access to your J! backend by email so we can investigate the problem?

Regards,
ARI Soft

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