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## Action processing failed

Posted by Adamowicz - 2019/12/16 09:26

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Hello

I have a problem sorting categories / subcategories. On the right side in the Order category are green arrows that should allow you to manually set your categories. They don't work for me. Clicking any of them causes the Joomla error "Action processing failed"

Thanks in advance.

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## Re:Action processing failed

Posted by admin - 2019/12/16 19:00

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Hello,

Could you provide a temporary access to your J! backend by email so we can investigate the problem?

Regards,  
ARI Soft

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## Re:Action processing failed

Posted by admin - 2019/12/18 06:20

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Try now please.

Regards,  
ARI Soft

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## Re:Action processing failed

Posted by Adamowicz - 2019/12/18 06:35

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It works! Thank you very much for your quick response.

greetings  
Mariusz

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