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## HTTP ERROR 500

Posted by hca402 - 2019/06/11 13:12

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Hi,

I have one question, i have setup everything on ARI smart book to import from CloudConvert, as soon as I try to upload the document

Import Data: - > Upload file: -> Import

My site goes to Error 500

Any ideas.

Thank you

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## Re:HTTP ERROR 500

Posted by admin - 2019/06/12 08:05

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Hello,

Does it contain any error message? If not try to set "Error reporting" parameter to "Development" value on "System -> Global Configuration -> Server" page or check web server error log.

Regards,

ARI Soft

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## Re:HTTP ERROR 500

Posted by hca402 - 2019/06/12 12:45

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Thanks for your reply

I switched error on and i got this

Fatal error: AriKernel::main(): Failed opening required

'phar:///home/...../public\_html/temp/administrator/components/com\_arismartbook/kernel/Integration/CloudConvert/cloudconvert.php.phar/vendor/autoload.php' (include\_path='.:./opt/cpanel/ea-php71/root/usr/share/pear') in /home/.../public\_html/temp/administrator/components/com\_arismartbook/kernel/Integration/CloudConvert/class.CloudConvert.php on line 15

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## Re:HTTP ERROR 500

Posted by admin - 2019/06/14 08:08

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Check your mail please. We send the updated component.

Regards,

ARI Soft

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## Re:HTTP ERROR 500

Posted by hca402 - 2019/06/18 13:41

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Thank you worked :)

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