
PHP Error Ari Smart Book Module

Posted by jneale - 2018/06/05 23:26

Just purchased and installed smart book, and tested by creating a book to be placed on a page using a module.

The module shows on the page, but it's preceded by, probably 100+ lines of PHP errors all starting with:

Deprecated: Non-static method AriSmartBookSourceHelper::getPages() should not be called statically...

I'm using Joomla 3.8.x and PHP 7.0.1.

I have tried it with and without loading jquery. both with query no conflict enabled.

Anything specific you can think of that could be causing this?

Thanks.

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Re:PHP Error Ari Smart Book Module

Posted by admin - 2018/06/06 20:37

Hello,

Is it possible to see the problem anywhere?

Regards,
ARI Soft

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Re:PHP Error Ari Smart Book Module

Posted by jneale - 2018/06/06 22:08

I have set up a test page for you to view it.

Here's the link: <http://www.mhlas.com/natural-awakenings/ari-smart-book-test>

Let me know what you think.

Thank you.

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Re:PHP Error Ari Smart Book Module

Posted by admin - 2018/06/07 20:01

The warning can be disabled on "System -> Global Configuration" page on Joomla! backend. Open "Server" tab and set "Error Reporting" parameter to "None".

Regards,
ARI Soft

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Re:PHP Error Ari Smart Book Module

Posted by jneale - 2018/06/07 22:31

Turned off error reporting as instructed. Flushed/deleted all cache files (server and browser).

PHP errors still showing as before.

What next?

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Re:PHP Error Ari Smart Book Module

Posted by jneale - 2018/06/08 17:28

We need to resolve this quickly, please.

The PHP script errors the module/plugin is causing is creating security warnings in our security system, forcing (two so far in the last two days) full security scans to purge potential malware.

I know it's not malware, but the security system is very sensitive to PHP scripting errors.

Otherwise, we're going to need to deactivate and uninstall the software.

Please advise ASAP.

Thank you.

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Re:PHP Error Ari Smart Book Module

Posted by admin - 2018/06/08 22:12

Download "ARI Smart Book" v. 1.10.13 in "Member Area" on our site please and update the component on your site. It should help to resolve the problem.

Regards,
ARI Soft

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Re:PHP Error Ari Smart Book Module

Posted by jneale - 2018/06/08 23:38

I think the link is broken. It says "file not found." Tried it in both Safari and Firefox. Same result.

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Re:PHP Error Ari Smart Book Module

Posted by admin - 2018/06/09 03:44

We have checked it and the link in Member Area is working fine.

Regards,
ARI Soft

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Re:PHP Error Ari Smart Book Module

Posted by jneale - 2018/06/09 15:09

The link to "ARI Smart Book" v. 1.10.13 still not working.

I get a 'file not found' message/page.

I've tried double-clicking the link, save as, all with the same result.

I've also tried it with Safari, Firefox and Chrome. Same results.

I attempted to attach a screen print of the page, but your message board logs me out to a sign-on screen when I try that.

What next?

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Re:PHP Error Ari Smart Book Module

Posted by admin - 2018/06/10 19:58

Check your mail please. We sent the direct link.

Regards,
ARI Soft

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Re:PHP Error Ari Smart Book Module

Posted by jneale - 2018/06/10 23:21

Looks like the updated component did the trick.

So far so good. The "book" shows fine, and so far, no errors.

Thank you!

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