Image pages not Loading
Posted by Marssie - 2018/04/01 10:54

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Smart Book stays on the loading screen and won't go any further....

http://muzemag.co.uk/index.php/online-magazine

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Re:Image pages not Loading
Posted by admin - 2018/04/01 17:31

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Hello,

This problem with "mod_jux_facebook_events" module. It loads own copy of jQuery library instead of using jQuery library which is loaded by Joomla! This problem can be fixed if use a plugin like "Easy jQuery" or check the "mod_jux_facebook_events" module settings, probably it supports ability to disable jQuery loading or load jQuery via Joomla! API.

PS: We can help to resolve the problem if you provide a temporary access to your J! backend by email.

Regards,
ARI Soft

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Re:Image pages not Loading
Posted by Marssie - 2018/04/02 09:41

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Well done fixed....cool, thanks for getting on the case quickly. :cheer:

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Re:Image pages not Loading
Posted by na@epafos.gr - 2019/03/19 14:41

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I have the same issue on my site.

Pages not loading and there is an error in console log

Uncaught TypeError: Cannot set property 'opts' of undefined
    at a.fn.init.init (turn.min.js?v=1.10.15:8)
    at J (turn.min.js?v=1.10.15:3)
    at a.fn.init.turn (turn.min.js?v=1.10.15:66)
    at a.fn.init.init (eval at (scripts.js?v=1.10.15:49), :1:17756)
    at a.fn.init.$.fn.smartBook (eval at (scripts.js?v=1.10.15:49), :1:29013)
    at HTMLDocument. (?option=com_content&view=article&id=26910&tmpl=component:176)
    at HTMLDocument.dispatch (jquery.min.js?75880a50796bd48481578a6a3d3d7c33:2)
    at HTMLDocument.v.handle (jquery.min.js?75880a50796bd48481578a6a3d3d7c33:2)
    at Object.trigger (jquery.min.js?75880a50796bd48481578a6a3d3d7c33:2)
    at Object.a.event.trigger (jquery-migrate.min.js?75880a50796bd48481578a6a3d3d7c33:2)

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Re:Image pages not Loading
Posted by admin - 2019/03/19 18:37

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Hello,

Could you provide a link to a page where the problem occurs?

Regards,
ARI Soft

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Re:Image pages not Loading
Posted by na@epafos.gr - 2019/03/20 08:25
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https://www.filmfestival.gr/el/test

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Re:Image pages not Loading
Posted by admin - 2019/03/20 17:09
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It is not possible to open the page, it requires credentials.

Regards,
ARI Soft

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Re:Image pages not Loading
Posted by na@epafos.gr - 2019/03/21 14:55
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Sorry for that. i had forgot it as registered only. Now its public. You can see it.

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Re:Image pages not Loading
Posted by admin - 2019/03/21 19:54
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The problem occurs because the page contains two books, but HTML code for the second book is commented for some reason (look like a custom code) and JS code can't init it.

Regards,
ARI Soft

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