
Fatal Error Opening Cloud Convert Phar?

Posted by wcwonlin - 2017/02/01 18:20

Hi,

I cannot seem to import pdfs with the cloud convert option. I get the following error:

```
Fatal error: require(): Failed opening required
'phar:///home/user/public_html/instance1/administrator/components/com_arismartbook/kernel/Integration/CloudConvert/cl
oudconvert-php.phar/vendor/autoload.php'
(include_path='/home/user/public_html/instance1/plugins/system/shlib/shl_packages//ZendFramework-1.11.7-
minimal/library:./usr/lib/php:/usr/local/lib/php') in
/home/user/public_html/instance1/administrator/components/com_arismartbook/kernel/Integration/CloudConvert/class.Cl
oudConvert.php on line 15
```

Any ideas what is going on?

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Re:Fatal Error Opening Cloud Convert Phar?

Posted by admin - 2017/02/01 19:45

Hello,

Check your mail please.

Regards,
ARI Soft

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Re:Fatal Error Opening Cloud Convert Phar?

Posted by wcwonlin - 2017/02/01 20:15

Are you referring to the email in my profile? It doesn't seem like I have received any email from you just yet.

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Re:Fatal Error Opening Cloud Convert Phar?

Posted by admin - 2017/02/01 20:21

We re-sent it from our secondary email. Check it again please.

Regards,
ARI Soft

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Re:Fatal Error Opening Cloud Convert Phar?

Posted by wcwonlin - 2017/02/01 20:22

Ah, I see the email. However, upon clicking on the link, I get a 404 file not found error from the "bluehost" hosting provider. Can you double check to see if the link is right?

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Re:Fatal Error Opening Cloud Convert Phar?

Posted by admin - 2017/02/01 20:25

Checked the link and sent it again.

Regards,
ARI Soft

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Re:Fatal Error Opening Cloud Convert Phar?

Posted by wcowonlin - 2017/02/01 20:35

Hm, this is strange. I also tried the link in the new email you just sent and I am getting the same page. Here is a screenshot. Not sure why your file is not showing up. Does it prompt for a download on your side?

EDIT: I've reattached the image. Seems the max dimension for images here is 800 pixels. <http://www.ari-soft.com/images/fbfiles/images/Capture48.jpg>

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Re:Fatal Error Opening Cloud Convert Phar?

Posted by admin - 2017/02/01 20:37

We sent the archive via email.

Regards,
ARI Soft

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Re:Fatal Error Opening Cloud Convert Phar?

Posted by wcowonlin - 2017/02/01 21:01

Thanks. I see the attachment. Ah, so the phar file has been extracted. That makes sense.

I've installed this new one, but I've now received another error.

Fatal error: Call to undefined function GuzzleHttp\Handler\curl_reset() in
/home/user/public_html/instance1/administrator/components/com_arismartbook/kernel/Integration/CloudConvert/extract/vendor/guzzlehttp/guzzle/src/Handler/CurlFactory.php on line 78

Looks like this is related to Guzzle version 6+ requiring PHP 5.5+? (I think) Unfortunately, my hosting provider is only on php 5.4. Do you think an older version of Guzzle can be used?

I'm not exactly sure how you are using the guzzle http library in your component. Some files and folders seem different from guzzle releases from github.

EDIT: Let me check with my hosting provider to see if they can upgraded the php version first.

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Re:Fatal Error Opening Cloud Convert Phar?

Posted by admin - 2017/02/02 06:50

Check your mail again please. We sent the updated component, it contains an old version of CloudConvert integration library with support PHP 5.4.

Regards,
ARI Soft

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Re:Fatal Error Opening Cloud Convert Phar?

Posted by wcowonlin - 2017/02/02 13:42

Unfortunately, my hosting provider cannot upgrade my php version at the moment.

I see the new file you have sent over. It works! Thanks so much for your help.

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