
Import Data with CloudConvert -> Error

Posted by RobeMedworld - 2016/09/06 11:50

Hi there,

I have the extension installed in a shared hosting without Ghostscript (as well as copy on my local XAMPP). So I created and activated a CloudConvert account and copied the API key into the configuration of

When I try to import data as PDF file I get the following error on my local server

Processing log

CloudConvert Error: cURL error 60: SSL certificate problem: self signed certificate in certificate chain

while the active website goes blank

Your help will truly be appreciated.

Thanks

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Re:Import Data with CloudConvert -> Error

Posted by admin - 2016/09/06 12:10

Hello,

This is a problem with certificate file on your hosting. This problem is described in more details [here](#). Contact hosting support so they fix it.

Regards,

ARI Soft

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