
arismartbook is crashing my website

Posted by codeware - 2016/09/04 00:46

the plugin was working fine until today... after a few tries I was able to login on admin and after disabling the 2 arismartbook plugin my website was back on... what could be creating this problem?

=====

Re:arismartbook is crashing my website

Posted by admin - 2016/09/04 13:47

Hello,

Could you provide a link to a page where the problem occurs and a temporary access to your J! backend by email so we can investigate the problem?

PS: Check that the latest version (1.10.3) of the extension is used.

Regards,
ARI Soft

=====

Re:arismartbook is crashing my website

Posted by codeware - 2016/09/05 15:10

no need... I set the book as text but I usually have it as image... after I fixed that everything went back to normal... thanks

=====