
Images not loading

Posted by jcheriton - 2016/01/11 16:55

Hi,
I have configured ARI Smart Book as per the instructions in your documentation but I must have missed something fairly important. Although the book is configured to display images, the images exist, and the directory is correct there are no images displayed.

<http://garey.cl/index.php/component/arismartbook/Publication/1-Telas>

Any ideas?

Thanks

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Re:Images not loading

Posted by admin - 2016/01/11 17:17

Hello,

Could you send screenshot(s) of "Pages source" tab from book settings page?

Regards,
ARI Soft

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Re:Images not loading

Posted by jcheriton - 2016/01/11 17:23

Hi,

Thanks for the quick reply.

Here you go...

Regards http://www.ari-soft.com/images/fbfiles/images/Screen_Shot_2016_01_11_at_14.png

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Re:Images not loading

Posted by admin - 2016/01/11 17:24

Send by email please.

Regards,
ARI Soft

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Re:Images not loading

Posted by admin - 2016/01/11 17:29

Parameters looks normal. Could you grant a temporary access to your J! backend by email so we can investigate the problem in more details?

Regards,
ARI Soft

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Re:Images not loading

Posted by jcheriton - 2016/01/11 17:42

Done, no doubt Joomla will advise in due course.

Regards

John

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Re:Images not loading

Posted by admin - 2016/01/12 12:09

SOLVED. It was a conflict with "ARI Magnifier". Fixed in "ARI Magnifier" v. 2.3.6.

Regards,

ARI Soft

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