
Ghostscript Path

Posted by richardrahn - 2015/02/17 00:23

I have contacted my web provider, and they communicated two paths: etc/ and etc/ghostscript. Neither of these worked, so they offered another possibility: /etc/ghostscript/8.70. Here's a message from the web provider also:

Following are some additional, potential paths that I was able to bring up just now from the command line with gs -h

Search path:

```
/usr/share/ghostscript/8.70/Resource/Init :  
/usr/share/ghostscript/8.70/lib :  
/usr/share/ghostscript/8.70/Resource/Font :  
/usr/share/ghostscript/fonts : /usr/share/fonts/default/ghostscript :  
/usr/share/fonts/default/Type1 : /usr/share/fonts/default/amspsfnt/pfb :  
/usr/share/fonts/default/cmpsfont/pfb : /usr/share/fonts :  
/usr/share/ghostscript/conf.d : /etc/ghostscript : /etc/ghostscript/8.70
```

No luck on the first three options. Any other ideas? Not able to use the product so far. Error is:

Command: '/usr/lib/ghostscript/gs' -dNOPAUSE -dBATCH -dJPEGQ=75 -sDEVICE=jpeg -
sOutputFile='/home/fpublish/public_html/capture/capture/images/com_arismartbook/pdf_import/TheCompleteGuidetoMix
edModelLineDesignSample/The Complete Guide to Mixed Model Line Design Sample_%d.jpg' '/tmp/php5kXtIH'

It seems Ghostscript is not installed on your hosting or an incorrect path is used. Contact your hosting support and ask installed Ghostscript or not and if it is installed, path to Ghostscript.

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Re:Ghostscript Path

Posted by admin - 2015/02/17 06:49

Hello,

Try to use gs value as a path to GhostScript. If it doesn't work, try /usr/share/ghostscript/8.70/gs path or we can provide alternative solutions how to convert PDF files to images. Contact us by email please for more details.

Regards,
ARI Soft

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Re:Ghostscript Path

Posted by a_snippe - 2015/03/21 19:09

I have te same kind of problem with the ghost script. Would like to know the alternative?
Arno

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Re:Ghostscript Path

Posted by admin - 2015/03/21 20:06

Check your mail please.

Regards,
ARI Soft

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Re:Ghostscript Path

Posted by peli_m - 2015/05/13 21:09

Hello,

I have the same problem with ghostscript path. Thank you for an alternative.

Regards.

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Re:Ghostscript Path

Posted by admin - 2015/05/14 05:09

Hello,

Check your mail please.

Regards,
ARI Soft

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Re:Ghostscript Path

Posted by Denise@123 - 2015/08/18 19:30

I have te same kind of problem with the ghost script. Denise

(Data were not imported. Check 'Processing log' and 'Ghostscript output' for more details) (Command: 'gs' -dNOPAUSE -dBATCH -dJPEGQ=75 -r300 -sDEVICE=jpeg -sOutputFile='/mnt/webu/b1/45/54650645/htdocs/joomla_01/images/com_arismartbook/pdf_import/symbook1/symbook1_%d.jpg' '/mnt/shared/tmp/phpDlaimh')

It seems Ghostscript is not installed on your hosting or an incorrect path is used. Contact your hosting support and ask installed Ghostscript or not and if it is installed, path to Ghostscript.)

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Re:Ghostscript Path

Posted by admin - 2015/08/19 10:20

Hello,

Contact your hosting support and ask GhostScript is installed on their server or not and if it is installed, ask path to executable file of GhostScript. After this open "Components -> ARI Smart Book -> Config -> Import settings" page and enter path to GhostScript in "Path to GhostScript" parameter.

Regards,
ARI Soft

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Re:Ghostscript Path

Posted by netvisions - 2020/03/16 12:34

I got the same problem...I asked for the path but it does not work...

Command: '/usr/bin/gs' -dNOPAUSE -dBATCH -dJPEGQ=75 -r300 -sDEVICE=jpeg -sOutputFile='/srv/www/xxxxxx/htdocs/xxx/images/com_arismartbook/pdf_import/testa_%03d.jpg' '/srv/www/xxxxxx/tmp/phpqKFAZ2'

It seems Ghostscript is not installed on your hosting or an incorrect path is used. Contact your hosting support and ask installed Ghostscript or not and if it is installed, path to Ghostscript.

thank you!

greetings netvisions

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Re:Ghostscript Path

Posted by admin - 2020/03/16 18:49

Hello,

Check your mail please.

Regards,
ARI Soft

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Re:Ghostscript Path

Posted by netvisions - 2020/03/17 06:36

Hello admin,

sry, I did not get any Mail...
(I also checked the spam)

Regards,
netvisions

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Re:Ghostscript Path

Posted by admin - 2020/03/17 18:14

We re-send the message from our secondary email. You can also find it below:

According to error in your email it seems this is a problem with Joomla! / PHP configuration. The extension can't create a folder because it is not specified in open_basedir PHP parameter. It can happen if an incorrect temp folder is specified in Joomla! config or incorrect values are set for open_basedir. We can investigate the problem in more details if you provide a temporary access to your J! backend by email.

Regards,
ARI Soft

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Re:Ghostscript Path

Posted by Britt - 2020/08/23 09:14

Please check your php.ini to make sure shell_exec is not disabled. If it is, you might need to enable it to get gs to operate.

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