Smart Book stopped working Posted by kieronmcguigan - 2015/01/26 14:59
Hi,
I've had ARI smart book installed for a few month, but it has suddenly stopped working in the last few days.
It just hangs at "loading"
http://www.drumraghcollege.co.uk/parents/prospectus
Nothing significant has changed on the site since install apart from the addtion of a few K2 articles.
Can you advise please?
Thanks
Re:Smart Book stopped working Posted by admin - 2015/01/26 18:48
Hello,
The problem occurs because several instances of jQuery library are loaded on your site instead of using jQuery instance which is loaded by Joomla! This problem can be fixed with help of "Easy jQuery" or "JS Plant" plugin. We can help to fix i if you provide a temporary access to your J! backend by email.
Regards, ARI Soft