# ARI smart book installation issue and not working

Posted by ashish - 2014/06/06 11:57

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I have Joomla 3.3.0 version.

1) While installing/Uninstalling ARI smart book component faced this warning
"1146 Table 'mrd2p_updates' doesn't exist SQL=DELETE FROM mrd2p_updates WHERE extension_id = 10020".

2) After manually installed ARI Smart book Plugin and Module are not working in module manager and in Article.

3) Then created menu successfully using ARI smart book to display a particular book.But when clicking on menu this error shows
"Fatal error: Class 'AriSmartBookWidget' not found in /components/com_arismartbook/views/book/view.html.php on line 26"

Please reply as soon as possible.

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# Re:ARI smart book installation issue and not working

Posted by admin - 2014/06/06 12:00

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Hello,

It seems the extension was installed incorrectly due to your Joomla! database is corrupted. It doesn't contain "#__updates" table. This table is used by Joomla!, not by "ARI Smart Book".

Regards,
ARI Soft

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# Re:ARI smart book installation issue and not working

Posted by ashish - 2014/06/07 13:24

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Hello,
    Thanks for reply. Now its working.
But If I create a blog and include this is in an article, it is displaying elongated.I am attaching an image for this issue.

And also if I am installing in a new database not installing properly.It is giving error on Library & component installation.
http://www.ari-soft.com/images/fbfiles/images/first.png

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# Re:ARI smart book installation issue and not working

Posted by admin - 2014/06/07 14:03

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1. Send the screenshot by email please.

2. What error(s) occur?

Regards,
ARI Soft

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# Re:ARI smart book installation issue and not working

Posted by ashish - 2014/06/09 09:28

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Hello,
   I have another issue in "Import Data" option. I am importing a pdf file whose size is around 34 MB.I chose option JPEG

format and Put Quality is 75 or 60.It takes lot of time but at last it gives error "No data Received".
I put "images/com_arismartbook/pdf_import" directory path if it gives error I put my custom folder path. But still its not working.

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# Re:ARI smart book installation issue and not working
Posted by admin - 2014/06/09 11:48
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It can be a problem with PHP settings (for example values for max_execution_limit, memory_limit and etc. parameters). Could you send your PDF file by email?

Regards,
ARI Soft

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# Re:ARI smart book installation issue and not working
Posted by ashish - 2014/06/10 06:34
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Hello,
    Can you please tell me what Php Settings I have to set for  max_execution_limit & memory_limit. So I will ask to my hosting provider for this.
And If I import at my local site then also It doesn't work It redirects to administrator/index.php.

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# Re:ARI smart book installation issue and not working
Posted by admin - 2014/06/10 06:43
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Try to set maximum values for the parameters.

PS: Could you send your PDF file by email?

Regards,
ARI Soft

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# Re:ARI smart book installation issue and not working
Posted by ashish - 2014/06/17 07:01
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Hello,
     I put right path of Ghostscript according to my hosting provider.But while importing pdf to jpeg following error is coming on firefox browser:-

"Data were not imported. Check 'Processing log' and 'Ghostscript output' for more details."

It seems Ghostscript is not installed on your hosting or an incorrect path is used. Contact your hosting support and ask installed Ghostscript or not and if it is installed, path to Ghostscript.
You can download pdf by access this url "http://www.investmentavenues.co.in/pdf/august2013.pdf"

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# Re:ARI smart book installation issue and not working
Posted by admin - 2014/06/17 07:05
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Hello,

Is "/usr/lib/ghostscript" path to folder or to executable file? Try the following path:

/usr/lib/ghostscript/gs

Regards,
ARI Soft

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