Ari Docs viewer doesn\'t display
Posted by ndubau - 2019/01/31 13:17
_____

Hello,
French user I downloaded your last version of this plugin for Joomla 3 last update. I tried on that page pep83.org/65 to display a pdf and a pptx file withoiut success !
These are the code I use :
   A pdf file
   {aridoc engine="pdfjs"}http://pep83.org/images/pep2019/Evenements/EcoleInclusive.pdf{/aridoc}
   A pptx file
   {aridoc}http://pep83.org/images/pep2019/Evenements/EcoleInclusive.pptx{/aridoc}
   {aridoc engine="iframe"}http://pep83.org/images/pep2019/Evenements/EcoleInclusive.pptx{/aridoc}

   with another viewer the same pdf
   {pdf=http://pep83.org/images/pep2019/Evenements/EcoleInclusive.pdf|100%|300|native}

Hope in your help
NoÃ«l

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Re:Ari Docs viewer doesn\'t display
Posted by admin - 2019/02/01 20:07
_____

Hello,

Switch your WYSIWYG editor to plain text mode and remove unnecessary HTML code from {aridoc} shortcode.

Regards,
ARI Soft

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Re:Ari Docs viewer doesn\'t display
Posted by ndubau - 2019/02/02 06:42
_____

Don't trully understand what you mean ; revoved all text and my code appears as

{aridoc engine="pdfjs"}http://pep83.org/images/pep2019/Evenements/EcoleInclusive.pdf{/aridoc}

{aridoc}http://pep83.org/images/pep2019/Evenements/EcoleInclusive.pptx{/aridoc}

{aridoc engine="iframe"}http://pep83.org/images/pep2019/Evenements/EcoleInclusive.pptx{/aridoc}

{aridoc engine="pdfjs"}images/pep2019/Evenements/EcoleInclusive.pdf{/aridoc}

{aridoc engine="google"}images/pep2019/Evenements/EcoleInclusive.pptx{/aridoc}{/aridoc}
{pdf=http://pep83.org/images/pep2019/Evenements/EcoleInclusive.pdf|100%|300|native}
Nothing changed !
NoÃ«l

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Re:Ari Docs viewer doesn\'t display
Posted by admin - 2019/02/02 10:32
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You can the links to documents contain unnecessary code if open HTML source of the page. We guess this problem occurs because links were copy-pasted in WYSIWYG editor and the editor added some extra HTML code. If you have any problem to remove it, we can help if you provide a temporary access to your J! backend by email.

Regards,
ARI Soft

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Re:Ari Docs viewer doesn\'t display
Posted by admin - 2019/02/03 12:21
_____

Check your mail please.

Regards,
ARI Soft

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Re:Ari Docs viewer doesn\'t display
Posted by ndubau - 2019/02/03 17:50
_____

Hello
Thanks ! I tried with a pptx too ; it works fine.
Have a good week
NoÃ«l

How can I mark the question as solved ?

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