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## ARI Doc viewer with PHP 7

Posted by raunhar - 2018/12/17 08:03

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I recently upgraded ARI-doc viewer from 1.3.8 to 2.1 (latest version downloaded from ari-soft).  
After the installation, the pdf's that were showing before are not showing now.  
The loader keeps on showing, but no doc.  
The URL is:  
<https://mathexpress99.in/index.php/class-9.html#chapter-13-surface-areas-amp-volumes>

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## Re:ARI Doc viewer with PHP 7

Posted by admin - 2018/12/17 18:40

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Hello,

The page contains a javascript error. It doesn't relate to "ARI Docs Viewer", but it can prevent execution of "ARI Docs Viewer" scripts in correct way. Fix the error please.

Regards,  
ARI Soft

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## Re:ARI Doc viewer with PHP 7

Posted by raunhar - 2018/12/18 06:24

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I have installed jQuery Easy.  
Please provide a solution.  
I am using the plugin inside another plugin (sliders)

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## Re:ARI Doc viewer with PHP 7

Posted by admin - 2018/12/18 18:45

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Nothing changes. The error still occurs in sticky.js file from site template:

<http://www.ari-soft.com/images/fbfiles/images/error-e63a4b5c6bbe22a199a26df48750a9d4.jpg>

Regards,  
ARI Soft

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## Re:ARI Doc viewer with PHP 7

Posted by raunhar - 2018/12/20 06:45

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I changed the template.  
Now the problem is, that on opening the slider, the document is showing in a very small width. On closing the slider the document shows up. for a fraction of time.

The URL is: <https://mathexpress99.in/new/index.php/study-material/class-10>

Console shows: Warning: Knockout groups not supported.

Please suggest.

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## Re:ARI Doc viewer with PHP 7

Posted by admin - 2018/12/20 19:24

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It seems this is a problem with slider styles. The document is loading fine if insert it outside the slider.

Regards,  
ARI Soft

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