
All gallery images have defaulted to \"link to page

Posted by now4dw - 2018/10/31 08:05

Help!

I have more than 3,500 galleries. Suddenly and inexplicably, every galley image has defaulted to 'link to page' rather than 'link to media file'! That means that every image is opening in a iFrame. It looks terrible and it has slowed down the image loads to an absolute crawl.

I can't possibly go back over 50k or more images and set them back to "link to media".

The site is <https://theownerbuildernetwork.co>

I lodged a support ticket about 8 hrs ago but at that time I had not isolated the problem.

DW

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Re:All gallery images have defaulted to \"link to page

Posted by admin - 2018/10/31 19:10

Hello,

The plugin doesn't change gallery settings. If a gallery is configured to open attachment page then this page will be opened into the lightbox. If the gallery is configured to open media file then this file will be opened into the lightbox.

Regards,
ARI Soft

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Re:All gallery images have defaulted to \"link to page

Posted by now4dw - 2018/10/31 22:01

Good morning. Yes, I do understand that the plugin did not make that change. My request was misunderstood.

SOMETHING has changed every gallery image setting from 'link to media file' to 'link to page'. That tells me that there must be a global way to reverse that so that the images link correctly. My hope is that you can guide me or at least point me in the right direction to find the solution.

I think ARI lightbox is exceptional and have never had a problem with it but unless I find a solution, my only option is to deactivate the lightbox and force visitors to use the native WP view :(((

DW

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Re:All gallery images have defaulted to \"link to page

Posted by admin - 2018/11/01 19:39

Hello,

Wordpress add value for 'Link to' parameter directly to gallery shortcode so if you want to change it for all galleries, it requires to update all posts with gallery shortcodes in a database and it can't be done with a simple SQL "UPDATE" query.

Regards,
ARI Soft

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Re:All gallery images have defaulted to \"link to page

Posted by now4dw - 2018/11/02 09:55

Hi again,

This gets more and more interesting. I deactivated every plugin today and the problem persisted. With the plugins still deactivated, I loaded a new theme. The issue STILL persisted!

I then reactivated the theme and the plugins. Issue persisted (no surprise).

Note that I was wrong about all gallery images linking to the page URL. Every gallery image is still pointed correctly to the media file BUT THINKS - if an image can think :) - that it is linked to the page! If I resave the gallery settings (without change), the images will open correctly in the ARI lightbox.

I then started testing different lightboxes to see if any would recognise the current settings. Voila! 'Responsive Lightbox & Gallery plugin works! box/

Unfortunately, that plugin lacks the functionality the ARI lightbox offers so I am still searching for the answer :(At this stage, I'm beginning to think something has altered the core code or it's something in the functions.php file.

Any further thoughts?

DW

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Re:All gallery images have defaulted to \"link to page

Posted by admin - 2018/11/03 12:24

You can add the following PHP code if want to link images in all galleries with media file and ignore "Attachment page" option:

```
add_filter(
    'shortcode_atts_gallery',
    function( $out, $pairs, $attrs ) {
        $out = 'file';
        return $out;
    },
    10,
    3
);
```

Regards,
ARI Soft

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Re:All gallery images have defaulted to \"link to page

Posted by now4dw - 2018/11/07 02:25

Good morning Team ARI,

Spookier than Halloween! In the days before the issue arose there had been some plugin updates but they all seemed totally unrelated to images (but I do understand a relationship does not need to exist for a conflict). None the less, I searched forums trying to find any posts relating to a similar issue. Nothing. But one of the updated plugins was WP-Optimise and there was another update to that plugin on Monday. I updated, deactivated my 'temporary fix' (Responsive Lightbox & Gallery) and reactivated ARI Lightbox and BINGO, everything was PERFECT!

Coincidence? Maybe. But I had tried all the obvious things including resaving permalinks etc, etc, etc.

Were it not for the fact that a number of people had seen the issue and offered suggestions, I could be convinced I had imagined the whole episode.

The good news is that it's fixed itself. The bad news is that I have no idea how so will be just as confused if it reoccurs.

Thanks for all your advice,

David Wilks

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Re:All gallery images have defaulted to \"link to page

Posted by admin - 2018/11/07 05:47

We guess our solution from the previous post should resolve the problem in any case and we going to add it into the next version of the plugin.

Regards,
ARI Soft

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