Error

Posted by Caube7 - 2018/10/23 19:54

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Hi

I uploaded the file, but when i go see it t says

ARI Docs Viewer: '/public_html/media/ms/Prices.docx
' file doesn't exist. Check that the correct path to the file is specified. The path is a case sensitive.

Help please

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Re:Error

Posted by admin - 2018/10/24 06:58

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Hello,

What shortcode do you use? We guess an incorrect path to the file is used. Try to enter media/ms/Prices.docx path.

Regards,
ARI Soft

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Re:Error

Posted by Caube7 - 2018/10/24 10:40

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Still nothing

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Re:Error

Posted by admin - 2018/10/24 17:47

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What shortcode do you use? Is it possible to see the problem anywhere?

Regards,
ARI Soft

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Re:Error

Posted by Caube7 - 2018/10/24 17:50

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{aridoc engine="office" width="100%" height="100%"}/media/ms/Prices.docx{/aridoc}

chriswebdesign.ca/index.php/web-design

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Re:Error

Posted by admin - 2018/10/24 17:56

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Remove leading / from the path. As we wrote in our previous post, it should be media/ms/Prices.docx

PS: BTW, it not possible to open http://chriswebdesign.ca/media/ms/Prices.docx file. It seems you use an incorrect path.

Regards,
ARI Soft

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