
Size of the PDF on initial opening is too small.

Posted by dpitfield - 2018/04/29 23:31

For some reason the pdfs i have embedded are now opening smaller. I am not sure what changed. Please see attached.

It shows the small version currently displaying and also what it did (and needs to look like), opening the full width of the embed window. Like the Page Width View. But on the initial load of the document, without having to change it. So the default view on load is 'Page Width'

Currently Looks like on opening:

https://drive.google.com/open?id=1_YwTgc_bt6-GG6jE5yXdcutZ6wy2-P9

Needs to look like:

https://drive.google.com/open?id=159XTZN2uiDdi1gYNJS_4LT6zkQleWy8B

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Re:Size of the PDF on initial opening is too small.

Posted by admin - 2018/04/30 05:35

Hello,

The viewer shows documents saving original ratio. It is not possible to change this.

Regards,
ARI Soft

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Re:Size of the PDF on initial opening is too small.

Posted by dpitfield - 2018/04/30 06:24

No there is something really strange going on. It is not honoring the ratio it is saved in.

I know for a fact this file is saved to 'Page Full Width'. But it opens small most of the time.

<http://soccer.virnative.com/activation/activation-mini#pdf>

It is inconsistent on opening. A few times its opened at full width. But usually displays as tiny. It seems that way for the other pdfs on other pages on the site also....

Please can you take a look.

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Re:Size of the PDF on initial opening is too small.

Posted by admin - 2018/04/30 06:27

Ok, got it. It seems the problem occurs only when open the page with "PDF" tab is inactive and when switch to "PDF" tab, document size is tiny because the viewer can calculate available space in hidden element.

Regards,
ARI Soft

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Re:Size of the PDF on initial opening is too small.

Posted by dpitfield - 2018/04/30 06:33

On first load of <http://soccer.virnative.com/activation/activation-mini#pdf> it opens small.

On refresh of same url it open ok?

Some pages seem to open fine in page width view without me setting it??:
<http://soccer.virnative.com/soccer-drills-for-passing-and-movement/ajax-pass-and-movement-game#pdf>

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Re:Size of the PDF on initial opening is too small.

Posted by dpitfield - 2018/04/30 06:50

It seems like some kind of caching issue? If I refresh that page it displays the full width. But if I click away and back to that page again it goes back to being small again?

If you go direct from the URL it will open full width.

If I go from:

<http://soccer.virnative.com/soccer-finishing-drills-football/finishing-around-the-18yrd-area>
then click on the tab for PDF it appears small???

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Re:Size of the PDF on initial opening is too small.

Posted by dpitfield - 2018/04/30 07:07

This page appears to have no problem? So the issues is inconsistent for some reason:
<http://soccer.virnative.com/soccer-drills-for-passing-and-movement/ajax-pass-and-movement-game>

FYI: If you need to login
please use:
UN: fredp
PS: soccer12

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Re:Size of the PDF on initial opening is too small.

Posted by admin - 2018/04/30 12:14

When "PDF" tab is not active when page is loaded, the PDF viewer can't detects available space (width) so PDF doc looks tiny in this case.

Regards,
ARI Soft

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Re:Size of the PDF on initial opening is too small.

Posted by dpitfield - 2018/04/30 16:07

I hear what you are saying. But that is no the case (at least on all examples).

Please review this example:
<http://soccer.virnative.com/non-directional-possession-ssgs/the-gates-game>

It opens fine to full page width? But the others do not.

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Re:Size of the PDF on initial opening is too small.

Posted by dpitfield - 2018/04/30 18:56

Ok, after hours or testing and trying fixes.

This is a browser issue. The latest version of chrome is not compatible with ARI in some way.

Everything works fine in Safari.

See: <http://soccer.virnative.com/activation/activation-mini>

ON SAFARI, not Chrome

This explains, because I didnt change any code or anything to cause this issue.

please can you take a look at how to fix this on Chrome.

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