non-PDF documents (PowerPoint) doesn\'t work :(

Posted by sugarglass - 2018/04/18 23:00

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Hello!
I have tried to embed a ppt/pptx/ppsx document and only have a "No hay una vista previa disponible" or ERROR message :(

1.-I've selected a viewer engine in "Viewer engine" drop-down.

a) For PDF documents i have selected "PDF JS" and it's ok.
   {aridoc engine="pdfjs" width="1150" height="500"}/images/docs_m/EJEMPLO.pdf{/aridoc}

b) For non-PDF documents (PowerPoint) i have selected the parameter "google" and "office" and it doesnÂ´t work.
   {aridoc engine="google" width="500" height="500"}/images/docs_m/EJEMPLO.pptx{/aridoc}
   {aridoc engine="office" width="500" height="500"}/images/docs_m/EJEMPLO.pptx{/aridoc}

Can you help me please? :(http://www.ari-soft.com/images/fbfiles/images/Screenshot_7.jpg

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Re:non-PDF documents (PowerPoint) doesn\'t work :(

Posted by admin - 2018/04/19 20:15

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Hello,

Could you provide a link to a page where the problem occurs?

Regards,
ARI Soft

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Re:non-PDF documents (PowerPoint) doesn\'t work :(

Posted by sugarglass - 2018/04/20 15:45

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Hi!
oh, it's in a no public server :(

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Re:non-PDF documents (PowerPoint) doesn\'t work :(

Posted by admin - 2018/04/21 10:36

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We can investigate the problem when it is available online.

Regards,
ARI Soft

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