
Class not found

Posted by nikolai - 2017/05/24 13:48

This error occurs on the hosting, but it does not exist on localhost, what could be the problem?

Fatal error: Class 'Arisoft\Joomla\Document\Includesmanager' not found in
/var/www/mysite/mysite.com/plugins/system/aridocsviewer/aridocsviewer.php on line 82

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Re:Class not found

Posted by admin - 2017/05/24 13:53

Could you provide a link to a page where the problem occurs and a temporary access to your J! backend by email so we can investigate the problem?

Regards,
ARI Soft

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Re:Class not found

Posted by nikolai - 2017/05/24 14:22

Sorry, but site is live. The error page is displayed blank. I did downgrade to plugin v. 1.x. What should be the minimum version of PHP for package 2.0? Perhaps I hurried to this post.

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Re:Class not found

Posted by admin - 2017/05/24 14:29

It requires PHP 5.4+

Regards,
ARI Soft

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Re:Class not found

Posted by nikolai - 2017/06/02 11:52

admin wrote:

Could you provide a link to a page where the problem occurs and a temporary access to your J! backend by email so we can investigate the problem?

Good afternoon.

Today I updated your plugin.

I can give you access to the administrative panel and a link to the problem page.

Can you help me?

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Re:Class not found

Posted by admin - 2017/06/02 11:54

Hello,

Send all details by email and we will investigate the problem.

Regards,

ARI Soft

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Re:Class not found

Posted by nikolai - 2017/06/02 12:07

Email sent, please look. I updated the php-version on the server to 5.6, but problem page blank. At localhost all works.

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Re:Class not found

Posted by admin - 2017/06/02 12:14

Check your mail please.

Regards,
ARI Soft

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Re:Class not found

Posted by admin - 2017/06/02 12:49

Try now. "engine" parameter should have "pdfjs" value instead of "PDF JS".

Regards,
ARI Soft

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Re:Class not found

Posted by nikolai - 2017/06/02 13:15

Thank you very much for the help! All the best to you!

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Re:Class not found

Posted by nikolai - 2017/06/02 13:38

In 'pdfjs'mode your plugin works great! Thanks again for the help!

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