### Can\'t display a pptx file Posted by ndubau - 2017/02/09 10:42

Hello

I just try your plugin to display in an article Joomla on our web space http://pep83.org/66. The syntax I used are {aridoc engine="Office docs viewer" width="640"

height="480"}http://pep83.org/images/pep2017/siege/ja23012017/siege23012017.pptx{/aridoc}

{aridoc engine="google" width="640"

height="480"}http://pep83.org/images/pep2017/siege/ja23012017/siege23012017.pptx{/aridoc}

{aridoc engine="Office docs viewer" width="640"

height="480"}images/pep2017/siege/ja23012017/siege23012017.pptx{/aridoc}

Thanks for your help

Noel

### Re:Can\'t display a pptx file Posted by admin - 2017/02/09 11:01

Hello.

If you want to use "MS Office" viewer, populate "engine" parameter with "office" value:

{arid engine="office" ...

"Office docs viewer" is not a valid value for "engine" parameter.

Regards,

**ARI Soft** 

#### Re:Can\'t display a pptx file Posted by ndubau - 2017/02/09 11:08

I tried it too... but nothing appeared! If I can't succeed I'll use another viewer. Regards **NOEL** 

## Re:Can\'t display a pptx file Posted by admin - 2017/02/09 11:13

We checked the following shortcode on our test sever and it is working fine:

{aridoc engine="office" width="640"

height="480"}http://pep83.org/images/pep2017/siege/ja23012017/siege23012017.pptx{/aridoc}

http://www.ari-soft.com/images/fbfiles/images/pp.jpg

Regards, ARI Soft

# Re:Can\'t display a pptx file Posted by ndubau - 2017/02/09 13:08

Another problem perhaps exists... but just copied your code and nothing! have a good day! NoëI

# Re:Can\'t display a pptx file Posted by admin - 2017/02/09 13:12

If you copy-pasted the code into a WYSIWYG editor then switch the editor to plain text mode before inserting the shortcode. In design mode editors can change inserted code.

Regards, ARI Soft