
K2: ARI Docs Viewer can not show pdf in PDFJS mode

Posted by phieufbk - 2017/01/05 07:24

Hello,

Recently "ARI Docs Viewer" can not display pdf files PDFJS mode.

Example:

- I have a file placed in the folder: /public_html/files/03-tu-lieu/vandao/(TVD-1807081)-HoachDinhChienLuocTuHanh-(HaiTam)-(08-7-1998).pdf

- I show by ARI Docs Viewer:

{aridoc engine="pdfjs" width="100%" height="700"}files/03-tu-lieu/vandao/(TVD-1807081)-HoachDinhChienLuocTuHanh-(HaiTam)-(08-7-1998).pdf{/aridoc}

Link: <http://thuvienthaythonglac.net/index.php/thu-muc-tu-lieu/item/530-hoach-dinh-chien-luoc-tu-hanh-hai-tam>

But the result is nothing: <http://www.openscreenshot.com/img/586df3fad95741-74560790>

Other cases:

Example: <http://thuvienthaythonglac.net/index.php/kinh-sach/item/422-ba-muoi-bay-pham-tro-dao>

Previously, PDFJS display mode is very good, but recently it suddenly can not show anymore.

Generally, the sites I use "ARI Docs Viewer" to display the PDF file PDFJS mode a lot, and we share the same error as before.

In the past few weeks, and by the way everything looks great. I do not understand why?
You can explain and show me how it's displayed properly PDFJS pdf file mode as before?

I use "ARI Docs Viewer" for K2 on Joomla.

My website is: thuvienthaythonglac.net

If you need more information to investigate, please inform me.

Best regards,
Tuan Phuc

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Re:K2: ARI Docs Viewer can not show pdf in PDFJS mode

Posted by admin - 2017/01/05 11:00

Hello,

Could you provide a temporary access to your Joomla! backend by email so we can investigate the problem?

Regards,
ARI Soft

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Re:K2: ARI Docs Viewer can not show pdf in PDFJS mode

Posted by phieufbk - 2017/01/05 13:04

Hello,

Please check email (info@ari-soft.com)

Best regards,
Phan Phieu

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Re:K2: ARI Docs Viewer can not show pdf in PDFJS mode

Posted by admin - 2017/01/06 08:46

Old version of "System - ARI Docs Viewer" plugin was installed on your site (v. 1.3.1). We updated it to the latest version

(2.1.1).

Now a javascript error occurs with an extension which add the code for addthis widget. The following code is incorrect and prevents execution of "ARI Docs Viewer" javascript code:

```
var addthis_product='jlm-3.0';var  
addthis_config={ui_hover_direction:false,data_track_clickback:true,ui_language:'vi',data_ga_property:'    var  
addthis_config = {      data_ga_property: 'UA-51808394-1'    }; '}
```

Regards,
ARI Soft

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Re:K2: ARI Docs Viewer can not show pdf in PDFJS mode

Posted by phieufbk - 2017/01/06 14:01

Hello!

Thank for you support.
The issue is solved!

Best regards,
Phan PhiẤu