
No Button - ARI Docs Viewer while Frontend editing

Posted by wegmansolutions - 2016/12/12 21:01

Hello,

i'm using "Button - ARI Docs Viewer" plugin. It works fine if i am logged in in Backend.

<http://www.ari-soft.com/images/fbfiles/images/BackendButtonAriDoc.jpg>

But when i try to Edit a Text in the Frontend the Button to embed a file will not be shown.

What is my mistake.

Thanks in advanced for your quick answer.

Regards
Christian

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Re:No Button - ARI Docs Viewer while Frontend editing

Posted by admin - 2016/12/12 21:05

Hello,

We can't reproduce this problem. Could you provide a link to a page where the problem occurs and a temporary access to your J! backend by email so we can investigate the problem?

Regards,
ARI Soft

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Re:No Button - ARI Docs Viewer while Frontend editing

Posted by wegmansolutions - 2016/12/12 21:22

i have send you a mail with the needed information. i will deactivate the account in 8 hours.

Thanks for your help

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Re:No Button - ARI Docs Viewer while Frontend editing

Posted by admin - 2016/12/13 06:25

Check your mail please. You haven't sent a link to a page where the problem occurs.

Regards,
ARI Soft

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Re:No Button - ARI Docs Viewer while Frontend editing

Posted by wegmansolutions - 2016/12/14 16:18

Hello,

i have send you an email with a short description and all the needed informations like usernames, passwords and backend access.

Thanks for your quick help

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Re:No Button - ARI Docs Viewer while Frontend editing

Posted by admin - 2016/12/14 16:45

Check your mail please.

Regards,
ARI Soft

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Re:No Button - ARI Docs Viewer while Frontend editing

Posted by wegmansolutions - 2016/12/14 19:18

Please follow the instructions in chapter 1. After login with user Mustermann you will find the menu "For Employers=>edit jobs". In this case the button Embed doc is not shown. Hope that will help you.

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Re:No Button - ARI Docs Viewer while Frontend editing

Posted by admin - 2016/12/14 19:25

It doesn't seem like "ARI Docs Viewer" issue, other buttons are also not shown on job edit page:

<http://www.ari-soft.com/images/fbfiles/images/job.jpg>

Regards,
ARI Soft

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Re:No Button - ARI Docs Viewer while Frontend editing

Posted by wegmansolutions - 2016/12/14 19:33

That's right, but what can i do to activate the Embed doc Button?

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Re:No Button - ARI Docs Viewer while Frontend editing

Posted by admin - 2016/12/14 19:40

If you use a 3rd party extension to create/edit jobs, contact extension developers so they investigate this problem because all custom editor buttons are not loaded, not only "ARI Docs Viewer".

Regards,
ARI Soft

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Re:No Button - ARI Docs Viewer while Frontend editing

Posted by wegmansolutions - 2016/12/14 19:42

ok

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