Google Drive direct link: Preview is not available

Posted by phieufbk - 2016/09/19 13:27

_____

Hello!

Recently, I have a problem with ARI Docs Viewer when preview a direct link pdf file that located on Google Drive in the google mode.
Example: I have a direct link:
https://googledrive.com/host/0B9lgZyndgmkqOGxLYVBWbGVvNzQ/(TAT-2610240)-ThaThuThuongYeuDoanKet-(24-10-2006).pdf (1)
It is exist and shared in public mode

The sentence: {pdf}https://googledrive.com/host/0B9lgZyndgmkqOGxLYVBWbGVvNzQ/(TAT-2610240)-ThaThuThuongYeuDoanKet-(24-10-2006).pdf|height:700|width:100%|app:google{/pdf}
output result: "No preview available"
(refer: http://thuvienthaythonglac.net/index.php/thu-muc-tu-lieu/item/435-tha-thu-thuong-yeu-doan-ket-24-10-2006#xem-b±ng-trÃ¬nh- Íc-google)

BUT: {pdf}https://googledrive.com/host/0B9lgZyndgmkqOGxLYVBWbGVvNzQ/(TAT-2610240)-ThaThuThuongYeuDoanKet-(24-10-2006).pdf|height:700|width:100%|app:adobe{/pdf} is OK!
(refer: http://thuvienthaythonglac.net/index.php/thu-muc-tu-lieu/item/435-tha-thu-thuong-yeu-doan-ket-24-10-2006#xem-b±ng-trÃ¬nh- Íc-adobe)

Why ARI Docs Viewer can preview direct link (1) in adobe mode but CAN NOT preview in the google mode?

Refer: http://thuvienthaythonglac.net/index.php/thu-muc-tu-lieu/item/435-tha-thu-thuong-yeu-doan-ket-24-10-2006

Additional information:
I make a direct link pdf file on the dropbox, and ARI Docs Viewer work well both google and adobe mode. Example:
{pdf}https://dl.dropboxusercontent.com/s/zr3z8z2v3yf1egi/%28GCS-2711030%29-XayDungTrungTamAnDuong-%2803-11-2007%29.pdf|height:700|width:100%|app:google{/pdf}

This issue occurs recently, and I don't know why? I have used ARI Docs Viewer about 2 year, all direct link is located on Google Drive and ARI Docs Viewer preview them well. But now in "google" mode It CAN NOT work.
Could you review and tell me how to fix this issue?

Best regards,
Phan Phieu

==

Re:Google Drive direct link: Preview is not available

Posted by admin - 2016/09/19 13:38

_____

Hello,

"ARI Docs Viewer" doesn't use {pdf} shortcode. It uses {aridoc} shortcode and the document which is loaded on your page via "ARI Docs Viewer" is shown fine:

 http://www.ari-soft.com/images/fbfiles/images/docs-eb591e58f63ce20fe05c141751f256b3.jpg

Regards,
ARI Soft

==

Re:Google Drive direct link: Preview is not available

Posted by phieufbk - 2016/09/19 14:09

_____

Hello,

Sorry I missed, because I am using both pdf enbed and ARI Docs Viewer.

But the shortcode: {aridoc engine="pdfjs" width="100%"
height="700"}https://googledrive.com/host/0B9lgZyndgmkqOGxLYVBWbGVvNzQ/(TAT-2610240)-
ThaThuThuongYeuDoanKet-(24-10-2006).pdf{/aridoc}
is nothing in output.

Could you review this issue?

Thank you!
Phan Phieu

===

Re:Google Drive direct link: Preview is not available
Posted by admin - 2016/09/19 14:41
_____

It is not possible to load PDF file. The following error occurs when try to open the document directly into a browser:

 http://www.ari-soft.com/images/fbfiles/images/doc-28d9bf384e91ede30abe80fb0c3169dd.jpg

Regards,
ARI Soft

===

Re:Google Drive direct link: Preview is not available
Posted by phieufbk - 2016/09/19 14:56
_____

I think you misunderstand, I am mention to PDF NOT HTML, the screen you captured is for html.
For pdf file, there is nothing in my brower, please click on the slide: "1. TÃ i liÇu d¡ng pdf"
(I have just remove the shortcode: {aridoc engine="iframe" width="100%"
height="700"}https://googledrive.com/host/0B9lgZyndgmkqOGxLYVBWbGVvNzQ/(TAT-2610240)-
ThaThuThuongYeuDoanKet-(24-10-2006).html{/aridoc})

Could you please check again the shortcode:
{aridoc engine="pdfjs" width="100%"
height="700"}https://googledrive.com/host/0B9lgZyndgmkqOGxLYVBWbGVvNzQ/(TAT-2610240)-
ThaThuThuongYeuDoanKet-(24-10-2006).pdf{/aridoc}
see: http://thuvienthaythonglac.net/index.php/thu-muc-tu-lieu/item/435-tha-thu-thuong-yeu-doan-ket-24-10-2006

there is nothing in output.

Best regards,
Phan Phieu

===

Re:Google Drive direct link: Preview is not available
Posted by admin - 2016/09/19 14:59
_____

This error appears when try to open PDF link (not a HTML page) into a browser:

https://googledrive.com/host/0B9lgZyndgmkqOGxLYVBWbGVvNzQ/(TAT-2610240)-ThaThuThuongYeuDoanKet-(24-10-2006).pdf

Output is empty because it is not possible to load the PDF file.

Regards,
ARI Soft

===

Re:Google Drive direct link: Preview is not available
Posted by phieufbk - 2016/09/20 00:40
_____

Hello,

The code:
---
https://googledrive.com/host/0B9lgZyndgmkqOGxLYVBWbGVvNzQ/(TAT-2610240)-ThaThuThuongYeuDoanKet-(24-10-2006).pdf
---
is live (maybe you refesh sometimes)

But ARI Docs Viewer can not preview it (empty output) as I said.

Additional information:

I have a direct link on the Dropbox, and ARI Docs Viewer can not preview it.
- Direct link:
https://dl.dropboxusercontent.com/s/205alo7f2xvg1v6/%28TVD-2711110%29-ALaHanKeTiepSauKhiThayVienTich-%28TueHanh%29-%2811-11-2007%29.pdf

IS LIVE!

- code:
{aridoc engine="pdfjs" width="100%" height="700"}https://dl.dropboxusercontent.com/s/205alo7f2xvg1v6/%28TVD-2711110%29-ALaHanKeTiepSauKhiThayVienTich-%28TueHanh%29-%2811-11-2007%29.pdf{/aridoc}

- result: EMPTY output.

Sorry to bother you, but could you check again this issue?

Thank you!

==

Re:Google Drive direct link: Preview is not available
Posted by admin - 2016/09/20 05:46
_____

You use "ARI Docs Viewer" v. 1.3.7, "PDF JS" library is supported since v. 2.0.0. Download the latest version of the extension and update it on your site.

Regards,
ARI Soft

==

Re:Google Drive direct link: Preview is not available
Posted by phieufbk - 2016/09/20 23:41
_____

Thanks ARI Soft!

==