Problem with Button - ARI Doc Viewer

Posted by waldi26 - 2016/07/13 07:54
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First off all I want to thank you for sharing many useful addons to joomla for free.

I noticed problem when adding tag using plugin Button - ARI Doc Viewer.

When I try to add in back-end - I can't see url to file in form (attached file).

What is more when trying to add in front-end - just a black screen - no popup.

Regards,
WS http://www.ari-soft.com/images/fbfiles/images/Przechwytywanie1.JPG

In front-end when I check link under button there is just # added do address like address.com/#

Added later:
When I am using Chrome in privacy mode in back-end I can see url - but still the same from front-end

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Re:Problem with Button - ARI Doc Viewer

Posted by admin - 2016/07/13 09:15
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Hello,

It can be a javascript conflict with a 3rd party extension. Could you provide a link to a page (can send it by email) where the problem occurs so we can investigate it?

Regards,
ARI Soft

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Re:Problem with Button - ARI Doc Viewer

Posted by waldi26 - 2016/07/14 08:30
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I have just sent email with address from waldi26@****.pl

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Re:Problem with Button - ARI Doc Viewer

Posted by admin - 2016/07/14 08:34
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Check your mail please.

Regards,
ARI Soft

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Re:Problem with Button - ARI Doc Viewer

Posted by waldi26 - 2016/07/14 08:49
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Just sent back additional info

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Re:Problem with Button - ARI Doc Viewer

Posted by admin - 2016/07/14 13:01

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Try now please. We updated the extension to v. 2.0.2 and added support of bootstrap v. 3.x (it is used by your site template).

Regards,
ARI Soft

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Re:Problem with Button - ARI Doc Viewer
Posted by waldi26 - 2016/07/16 20:15

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Thank you for your effort but still the same, is v 2.0.2 available to download?

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Re:Problem with Button - ARI Doc Viewer
Posted by waldi26 - 2016/07/16 20:18

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I checked once again in "private mode" and it works in front-end !! - so maybe some cache problem

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Re:Problem with Button - ARI Doc Viewer
Posted by admin - 2016/07/17 05:24

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v. 2.0.2 is available here.

Regards,
ARI Soft

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