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## No display for a pdf file

Posted by ndubau - 2016/04/16 09:34

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Hello,  
French user I'm not the first to encounter that error but didn't find a solution.  
Under Joomla 3 I installed your Ari Docs viewer plugin.  
In an article I inserted the following code  
{aridoc engine="google" width="600"  
height="1200"}http://pep83.org/images/pep2016/mayotte/OP\_PEP\_MAYOTTE.pdf{/aridoc}  
And I have no display of that file and the message you can see on the screenshot joined  
Thanks for your help  
NoÃ«l [http://www.ari-soft.com/images/fbfiles/images/Capture\\_d\\_e\\_\\_769\\_cran\\_2016\\_04\\_16\\_a\\_\\_768\\_\\_11.png](http://www.ari-soft.com/images/fbfiles/images/Capture_d_e__769_cran_2016_04_16_a__768__11.png)

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## Re:No display for a pdf file

Posted by admin - 2016/04/16 11:07

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Hello,

Is it possible to see the problem anywhere?

Regards,  
ARI Soft

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## Re:No display for a pdf file

Posted by ndubau - 2016/04/16 11:42

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Hello !  
Thanks to help me !  
The page is <http://pep83.org/index.php/2-non-categorise/53-solidarite-mayotte> ; I tried from top to bottom a lomart plugin,  
the embed pdf and your product.  
Hope you'll see the problem !  
NoÃ«l

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## Re:No display for a pdf file

Posted by admin - 2016/04/16 11:51

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It seems the PDF file is corrupted. It is not possible to open it in Viewer on Mac OS and with internal viewer in Firefox browser.

Regards,  
ARI Soft

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## Re:No display for a pdf file

Posted by ndubau - 2016/04/16 12:12

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waouh ! That's was true ! I uploaded one more time and it seems OK  
Thanks for your quick and efficient help !  
Have a good we  
NoÃ«l

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