file viewer limit Posted by raunhar - 2015/01/16 11:18

I have uploaded a 28 mb, ppt file. The download link is active and the file can be downloaded. But the preview is not available. Instead of the preview, it shows: Whoops! There was a problem previewing this document.

I created another small ppt. this file preview is available. what can be done.

Re:file viewer limit Posted by admin - 2015/01/16 11:20

Hello,

This limit is defined by Google Docs service. It is not possible to change it. You can try to place your document to a file share service (for example to DropBox) and try to show it again because it can also be a problem with connection between your server and Google Docs server.

Regards, ARI Soft
