Internet Explorer 11 Posted by CantosSantana - 2013/11/19 20:06

Hello,

firstly I like to say again: your free tool is great.

But now Microsoft new browser Internet Explorer Version 11 ...?

There is a problem. Your plugin isn't working anymore with it.

We will get an update?

Best Regards

CarlosSantana

Re:Internet Explorer 11

Posted by admin - 2013/11/20 06:22

Hello,

Where we can see the problem?

Regards, ARI Soft

Re:Internet Explorer 11 Posted by CantosSantana - 2013/11/20 06:50

Hello,

I was testing ari docs viewer in Opera and Firefox and everything works fine. But in the new installed IE 11 there is a Problem.

Message in German: "wird geladen" (is loading) - and that's all.

Thank you for your Support.

Best Regards

CantosSantana http://www.ari-soft.com/images/fbfiles/images/ari_doc_viewer_problem.jpg

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Re:Internet Explorer 11 Posted by admin - 2013/11/20 07:03

Send a link to a page where we can see the problem.

Regards,

ARI Soft Forum - ARI Soft

Re:Internet Explorer 11 Posted by CantosSantana - 2013/11/20 17:15

Hello,

sry - here is the link:

Link

Regards

CantosSantana

Re:Internet Explorer 11

Posted by admin - 2013/11/20 19:03

This problem with Google Docs service. Currently it has problem with IE 11, we suppose this problem will be fixed by Google Docs service support team soon.

Regards, ARI Soft

Re:Internet Explorer 11 Posted by hostsolutions - 2013/11/29 10:38

We have same problem and since middle of August.

I'm not sure google will solve it because its also a problem in IE 10 latest version.

Is there other solutions with the plugin because we have tried all settings.

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Re:Internet Explorer 11

Posted by admin - 2013/11/29 12:26

This is not a plugin problem. This issue of Google Docs service.

Regards, ARI Soft

Re:Internet Explorer 11 Posted by wezykowski - 2014/01/25 23:40

I have the same problem. Your plugin does not load the document in IE 11. Google Docs service support team did not do anything.

Re:Internet Explorer 11 Posted by admin - 2014/01/26 06:24

Google team are still working on this issue. Link1 and Link2.

Regards, ARI Soft

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Re:Internet Explorer 11 Posted by admin - 2014/01/26 06:38

Possible solution is enable IE 10 emulation mode.

Regards, ARI Soft
