The embeded document is not resizing

Posted by mike88 - 2013/07/14 20:53

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Hi,

I am using Joomla 3.

Whenever I put in my code as the guide says

{aridoc engine="google" width="600" height="300"}PATH_TO_DOCUMENT{/aridoc}

with my own path of course, the document does show but the width and height no matter what I put in there is the same default tiny box.

 :dry:

Why is this?

Thanks

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Re:The embeded document is not resizing

Posted by admin - 2013/07/15 05:10

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Hello,

Where we can see the problem?

Regards,
ARI Soft

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Re:The embeded document is not resizing

Posted by mike88 - 2013/07/15 06:33

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Hi,

The test article on the home page here...

http://totalfootballmanager.co.uk/

And same thing happens again here...

http://totalfootballmanager.co.uk/index.php/england/premier-league/arsenal

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Re:The embeded document is not resizing

Posted by admin - 2013/07/15 06:37

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It seems you use incorrect plugin code. Switch your WYSIWYG editor to plain text mode re-check plugin code.

Regards,
ARI Soft

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Re:The embeded document is not resizing

I went into global configuration and changed editor to none. Then went to the article, re-entered the code, but still no, did not work.

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Re:The embeded document is not resizing
Posted by admin - 2013/07/15 18:52
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You can see that HTML code is rendered incorrectly if open HTML source of the page. It can be a problem with a 3rd party extension or WYSIWYG editor. We can investigate the problem in more details if you provide a temporary access to your J! backend by email.

Regards,
ARI Soft

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Re:The embeded document is not resizing
Posted by mike88 - 2013/07/15 19:23
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Email sent, thanks very much for this support :)

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Re:The embeded document is not resizing
Posted by admin - 2013/07/16 05:51
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Your PHP configuration is not compatible with Joomla! 3.x. Magic quotes should be disabled for Joomla! 3, you can read about here on official Joomla! site (see "Requirements for Joomla 3.x" section). "Magic Quotes GPC" parameter is enabled on your site so Joomla! works incorrectly. For example it saves " as \" (added additional \ symbol). It occurs not only with "ARI Docs Viewer" plugin code, it occurs with any content (for example in articles content) which contains " character.

Disable "Magic Quotes GPC" parameter and everything will work fine.

Regards,
ARI Soft

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Re:The embeded document is not resizing
Posted by mike88 - 2013/07/16 06:19
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Ah ok, thank you

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Re:The embeded document is not resizing
Posted by mike88 - 2013/07/16 11:52
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Out of interest, if I installed Joomla 2.5 would AriDocs work with it or would it still require a better php version?

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Re:The embeded document is not resizing
Posted by admin - 2013/07/16 12:06

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Should work.

Regards,
ARI Soft

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