
Not working in IE & Firefox

Posted by wendysy - 2013/06/04 10:01

Hi Admin,

Thanks for your great extension. It works fine in chrome, unfortunately, my PDF can't load in IE & Firefox.
If there any solution can solve this problem?

My website: <http://ikofx.org/web/index.php/tw/about-forex/forex-trading-training-1>

Thanks in advanced.

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Re:Not working in IE & Firefox

Posted by admin - 2013/06/04 12:43

Hello,

The document is loaded fine in FireFox brodwer on our side:

<http://www.ari-soft.com/images/fbfiles/images/docs-e826a988b5cf61184f3574e662e5bafc.jpg>

Regards,
ARI Soft

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Re:Not working in IE & Firefox

Posted by wendysy - 2013/06/04 13:34

Hi Admin,

Thanks for your reply..I checked again and it really work in Firefox now. :ohmy:
How about viewing in IE?
If there is any solution for viewing in IE?

Thanks again for your great support. :)

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Re:Not working in IE & Firefox

Posted by admin - 2013/06/04 14:28

It also works fine in IE:

<http://www.ari-soft.com/images/fbfiles/images/docs-d0f8ad35e030885295734472c3583bc7.jpg>

PS: You can try the solution from this post.

Regards,
ARI Soft

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Re:Not working in IE & Firefox

Posted by wendysy - 2013/06/05 01:16

Yes, I've tried the solution before.
But it shows a message as below:

'Zoho viewer' is no longer supported because Zoho stops their service. Use 'Google Docs' engine instead of 'Zoho viewer'.

May I know what is the version of your Firefox and IE? I'm wondering why I can't view here..

Thank you.

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Re:Not working in IE & Firefox

Posted by wendysy - 2013/06/05 01:18

My IE shows like this:<http://www.ari-soft.com/images/fbfiles/images/ss2.jpg>

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Re:Not working in IE & Firefox

Posted by admin - 2013/06/05 06:54

What IE version do you use?

Regards,
ARI Soft

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Re:Not working in IE & Firefox

Posted by wendysy - 2013/06/05 08:24

I'm using IE9. :(

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Re:Not working in IE & Firefox

Posted by admin - 2013/06/05 09:12

Check browser's error console. Probably it contains a javascript error.

Regards,
ARI Soft

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Re:Not working in IE & Firefox

Posted by wendysy - 2013/06/05 09:43

Ya, i checked many times already, but there is no error found. :(
Wish to see have error appear, at least we know where's wrong and able to debug.
hmm..

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