Error - class.docsViewerIframeModel.php on line 31

Posted by mcracco - 2013/04/17 14:07

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I have a new Intranet site setup with Joomla 3.0. I installed Docs Viewer which does display a local pdf, but I get an error and it is smashing the page a bit.

Error displayed at top of page:
Notice: Undefined index: loadingPane in
C:\xampp\htdocs\plugins\system\aridocsviewer\aridocsviewer\kernel\DocsViewer\Models\class.DocsViewerIframeModel.php on line 31

Line 31 of php file:
$showLoading = (bool)$params;

Thanks for any help.

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Re:Error - class.docsViewerIframeModel.php on line 31

Posted by admin - 2013/04/17 14:09

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Hello,

Try to open plugin settings page and re-save settings.

Regards,
ARI Soft

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Re:Error - class.docsViewerIframeModel.php on line 31

Posted by mcracco - 2013/04/17 14:38

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Ok, that looks like it did some good. Now when I load page I get:

Notice: Undefined property: stdClass::$image1 in C:\xampp\htdocs\components\com_k2\views\item\view.html.php on line 458

with spinning graphic in doc window.

K2 thing, right?

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Re:Error - class.docsViewerIframeModel.php on line 31

Posted by admin - 2013/04/17 18:47

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Error appears in K2 extension.

Loading icons can show constantly due to a javascript conflict.

Regards,
ARI Soft

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Re:Error - class.docsViewerIframeModel.php on line 31

Posted by mcracco - 2013/04/19 15:59

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I went back to basics; uninstalled K2 and the fancy template I was using. Just using default prostar template.

Everything now seems to be working as expected until viewer topped working with:

Notice: Undefined index: loadingPane in C:\xampp\htdocs\plugins\system\aridocsviewer\aridocsviewer\kernel\DocsViewer\Models\class.DocsViewerIframeModel.php on line 31

Line 31:
$showLoading = (bool)$params;

Tried stop/start on ARI plugin and reinstall of plugin (without uninstall).

What else can I try?

Thanks.

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Re:Error - class.docsViewerIframeModel.php on line 31
Posted by admin - 2013/04/19 16:27
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Could you provide a link to a page where we can see the problem and a temporary access to your J! backend by email so we can investigate the problem?

Regards,
ARI Soft

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Re:Error - class.docsViewerIframeModel.php on line 31
Posted by mcracco - 2013/04/19 17:32
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Intranet site so that is not easy to do.

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Re:Error - class.docsViewerIframeModel.php on line 31
Posted by admin - 2013/04/19 17:43
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We can investigate the problem if you reproduce it on a public site because we can't reproduce it on our test server.

Regards,
ARI Soft

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Re:Error - class.docsViewerIframeModel.php on line 31
Posted by mcracco - 2013/04/19 17:48
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I resaved settings for plugin now I get spinning graphic with no error. I previously did an uninstal of plugin and reinstall.

Thanks for the help but if we can't troubleshoot it I will probably have to just dump the plugin.

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Re:Error - class.docsViewerIframeModel.php on line 31
Posted by mcracco - 2013/04/19 21:00
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Circling around once more...

With an article including the code:
{aridoc engine="article" width="500" height="400"
id="6"}http://intranet3/images/TorrcoDocs/pdfs/Sales/BeckettDisplaySpecials.pdf{/aridoc}

The front end will display an embedded image of the page showing the name of the document, not the actual PDF.

The path http://intranet3/images/TorrcoDocs/pdfs/Sales/BeckettDisplaySpecials.pdf pasted into a browser on the same machine will open the pdf.

 http://www.ari-soft.com/images/fbfiles/images/screenshot.PNG

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Re:Error - class.docsViewerIframeModel.php on line 31
Posted by admin - 2013/04/19 21:02
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The plugin code which you use doesn't make sense. "article" engine is used to show Joomla! articles. PDF documents can be loaded via Google Docs, but it can load only public documents. Google Docs doesn't have access to your intranet files.

Regards,
ARI Soft

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