
Loading symbol keeps spinning

Posted by kizza2 - 2013/04/11 02:53

Hi

I have set up the ARI Docs Viewer but the loading icon just keeps spinning. The page is <http://www.trendcommunications.com.au/srle/oh-s-site-information>.

The info i have placed into my article is {aridoc engine="google" width="550" height="450"}/images/ppt/site_ind.ppt{/aridoc}

Thanks

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Re>Loading symbol keeps spinning

Posted by admin - 2013/04/11 10:42

Hello,

What browser do you use? The document is loaded fine for us in FireFox browser:

<http://www.ari-soft.com/images/fbfiles/images/docs-7ca192bcdd36b72640a0df43d4abc10c.jpg>

Regards,
ARI Soft

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Re>Loading symbol keeps spinning

Posted by kizza2 - 2013/04/11 22:26

Hi

I am using chrome and safari and it is not working in those but it works in firefox and IE. Thanks

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Re>Loading symbol keeps spinning

Posted by admin - 2013/04/12 09:25

We checked it in Google Chrome v. 26.0.1410.64 and IE 10 and the document is loaded fine.

Regards,
ARI Soft

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Re>Loading symbol keeps spinning

Posted by lars.andersen@ipinion.dk - 2013/04/18 22:30

Hi

I'm having the same problem - The loading symbol keeps spinning - No doc's appear no matter how long i leave it ;)

Works fine in explorer, safari and firefox on both windows and mac - but Chrome DOES NOT WORK.

I can replicate this on all chrome available

Chrome ver. Version 26.0.1410.65

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Re>Loading symbol keeps spinning

Posted by admin - 2013/04/19 09:57

Hello,

Where we can see the problem?

Regards,
ARI Soft

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Re>Loading symbol keeps spinning

Posted by lars.andersen@ipinion.dk - 2013/04/19 11:27

Heres a link: <http://karate-klubben.dk/index.php/traning/holdtyper/puslingehold>

It should pick up: <http://karate-klubben.dk/documents/pusling/pensum.pdf>

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Re>Loading symbol keeps spinning

Posted by admin - 2013/04/19 13:26

We have checked it in Google Chrome v. 26.0.1410.64 and the plugin works fine.

Regards,
ARI Soft

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Re>Loading symbol keeps spinning

Posted by HLEBOEUF - 2013/04/25 11:50

I'm having the same troubles ...

<http://www.dewildeend.be/v3/index.php/info/ouder-info/documenten/medischefiche>

Here you can see that the document first is not displayed in the google, but in a iframe it is shown.

Only Chrome, IE working fine ..

When i select the url that is passed to google from the view source and I enter it on a new tab i have to login into google to see the document ...

Strange

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Posted by zprint - 2013/06/25 05:13

Same here: <http://98.142.213.101/index.php/about-mft-59/2013-05-14-23-17-40>

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Re>Loading symbol keeps spinning

Posted by admin - 2013/06/25 05:58

We have checked it in FireFox browser and it works fine:

<http://www.ari-soft.com/images/fbfiles/images/docs-6c48a393a326b4f71760b2b48f032a9c.jpg>

Regards,
ARI Soft

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SOLUTION Re>Loading symbol keeps spinning

Posted by willie.twsc - 2013/06/30 13:57

Turn "show loading pane" to NO.

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Re:SOLUTION Re>Loading symbol keeps spinning

Posted by admin - 2013/06/30 14:17

If "Loading pane" doesn't work, this is a problem with configuring jQuery library loading or it is a conflict with a 3rd party extension which uses jQuery in an incorrect way.

Regards,
ARI Soft

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