PDFs stopped working in Firefox, still OK in IE
Posted by betherton - 2012/08/16 18:52
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The PDF links worked fine in both browsers when I set everything up, but now the PDFs are only displaying in IE browser.

The System-ARI Docs Viewer does not display version information.

Here's my code:

{aridoc engine="google" width="650" height="850"}/images/news/Newsletters/ArrowNewsletter_sum12.pdf{/aridoc}

The preview only works in IE, the download link works in both browsers.

Thanks,

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Re:PDFs stopped working in Firefox, still OK in IE
Posted by admin - 2012/08/16 19:27
_____

Hello,

Where we can see the problem?

Regards,
ARI Soft

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Re:PDFs stopped working in Firefox, still OK in IE
Posted by betherton - 2012/08/16 19:29
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http://www.arrowengine.com/en/winter-2010/28-news/newsletters/132-arrow-newsletter-summer-2012

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Re:PDFs stopped working in Firefox, still OK in IE
Posted by admin - 2012/08/16 19:35
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It works fine in FireFox on our side:

http://www.ari-soft.com/images/fbfiles/images/docs-ac8d3f46bae21b80849d7f21af3cd734.jpg

Regards,
ARI Soft

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Re:PDFs stopped working in Firefox, still OK in IE
Posted by betherton - 2012/08/16 19:50
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It's not working for me and I get no error either. The loading icon flashes for a brief second then it's blank.

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Re:PDFs stopped working in Firefox, still OK in IE
Posted by admin - 2012/08/16 19:51
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Probably it is a problem with a FireFox addon. Try to reproduce the problem on another computer.

Regards,
ARI Soft

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Re:PDFs stopped working in Firefox, still OK in IE
Posted by betherton - 2012/08/16 19:52
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Here's the attachment. http://www.ari-soft.com/images/fbfiles/images/Capture-bd74f503bdac81b235a0efc3871cf6b7.JPG

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Re:PDFs stopped working in Firefox, still OK in IE
Posted by betherton - 2012/08/16 20:04
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I disabled all of the add-ons and even restarted the computer. It is still blank. On another computer here it is working in both IE and Firefox. I need it to work on my computer because I'm the developer. Any other ideas?

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Re:PDFs stopped working in Firefox, still OK in IE
Posted by admin - 2012/08/16 20:06
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It can be a problem with Antivirus or other application.

Regards,
ARI Soft

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Re:PDFs stopped working in Firefox, still OK in IE
Posted by ZioP - 2012/10/31 17:37
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I have the same problem.
The plugin works fine in IE and Chrome.

This is the link:
http://new.ancot.it/index.php?option=com_content&view=article&id=2103:disegno-di-legge-as-3270-disposizioni-in-materia-di-professioni-non-regolamentate-in-ordini-o-collegi&catid=156

 http://www.ari-soft.com/images/fbfiles/images/Senza_titolo_2.gif

The version of my Firefox installation is 16.0.2. Could this be the problem!!!

(Sorry for my english!)

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Re:PDFs stopped working in Firefox, still OK in IE
Posted by admin - 2012/10/31 17:38
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Where we can see the problem?

Regards,
ARI Soft

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