
unable to retrieve document but opens

Posted by corine57 - 2012/07/11 12:26

Hi,

I am trying to get a google doc visible in my website.

The document is set to public. I have inserted it into an article with the plugin code, and it is surrounded by a div.

On my page, it first shows a message:

Sorry, we are unable to retrieve the document for viewing.... try to download the original document by clicking here.

and when I click here, the document appears perfectly fine within the site.

here's the link:

<http://degouwwestreek.nl/joomla25/trainen/persoonlijke-records>

why is it unable to retrieve it at first and able to get it on clicking here?

kind regards,

Corine

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Re:unable to retrieve document but opens

Posted by admin - 2012/07/11 12:29

Hello,

What plugin code do you use?

Regards,
ARI Soft

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Re:unable to retrieve document but opens

Posted by corine57 - 2012/07/11 12:54

I use the following code:

(inserted an image, where you can see it) http://www.ari-soft.com/images/fbfiles/images/De_Gouwe_Streek___Administratie.jpg

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Re:unable to retrieve document but opens

Posted by admin - 2012/07/11 12:57

Could you copy and insert plugin code to forum message so we can check it on our test server?

Regards,
ARI Soft

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Re:unable to retrieve document but opens

Posted by corine57 - 2012/07/11 13:05

```
{aridoc engine="google" width="950"
height="650"}https://docs.google.com/spreadsheet/ccc?key=0Aq08iEc2BZ8jdDINVVFjWno0OGc3NjZNTy00MWZfc3c#gid=0{/aridoc}
```

I hope this works (it creates a link and doesn't show https://)

this is link to file:

<https://docs.google.com/spreadsheet/ccc?key=0Aq08iEc2BZ8jdDINVVFjWno0OGc3NjZNTy00MWZfc3c#gid=0>

Corine

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Re:unable to retrieve document but opens

Posted by admin - 2012/07/11 13:08

The link which you use is not a link to a document (Excel, PDF or other document type). This link to a Google web application which shows a spreadsheet.

Regards,
ARI Soft

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Re:unable to retrieve document but opens

Posted by corine57 - 2012/07/11 13:16

okay...

is there a way that you know of to get the link to a document within google drive then?
Cause when I click on share, the link I used is what I get, not a direct link to a spreadsheet document.

kind regards,

Corine

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Posted by admin - 2012/07/11 13:26

You can load the page into element. For this use the next plugin code:

```
{aridoc engine="iframe" width="950"
height="650"}https://docs.google.com/spreadsheet/ccc?key=0Aq08iEc2BZ8jdDINVVFjWno0OGc3NjZNTy00MWZfc3c#gid=0{/aridoc}
```

Regards,
ARI Soft

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Re:unable to retrieve document but opens

Posted by corine57 - 2012/07/11 13:42

ah.

that works.

thanks!

kind regards,
Corine

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