Strange tags around file name breaking the link

Posted by betherton - 2012/05/03 15:03
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I am trying to embed a PDF file using ARI Docs Viewer. I get this error:

Sorry, we were unable to find the document at the original source. Verify that the document still exists.
You can also try to download the original document by clicking here.

When I click "here" I get a 404 with the correct link except it has these tags in it that don't belong as shown below.

images\news\mydocument.pdf

What can be the problem?

Thanks!

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Re:Strange tags around file name breaking the link

Posted by admin - 2012/05/03 15:05
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Hello,

It can be a problem with a WYSIWYG editor. Try to use the solution from this post and switch WYSIWYG editor to plain text mode before inserting plugin code.

Regards,
ARI Soft

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Re:Strange tags around file name breaking the link

Posted by betherton - 2012/05/03 15:18
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You are awesome! After reading the thread in your link, I changed my html "p" and "/p" tags to "pre" and "/pre" tags and it solved the problem

Thank you for answering me so fast! The plugin looks really great!

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