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## Browser issues

Posted by rbruski - 2012/04/19 17:39

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hello,

I have no idea what is going on...

i cannot use zoho or google in any browsers... i get an error (actually the google one says it cannot connect and then offers a link to download the file and when this link is clicked the document is populated). HOWEVER - i can use iframe in chrome and firefox... which interesting. i like iframe... however in IE the iframe version just keeps loading.

Ideas?

thanks

Robert

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## Re:Browser issues

Posted by admin - 2012/04/19 17:41

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Hello,

Provide a link to a page where we can see described problem and specify what plugin code you use.

Regards,

ARI Soft

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## Re:Browser issues

Posted by rbruski - 2012/04/19 17:45

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the link is actually an internal localhost so i don't know if can provide a link. but it's basically just the blue circle that says loading over and over

the code is use is:

```
{aridoc engine="iframe" width="754" height="960"}images\documents\Donation%20Request%20Memo.pdf{/aridoc}
```

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## Re:Browser issues

Posted by rbruski - 2012/04/19 17:49

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note that this does work in chrome... just not IE

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## Re:Browser issues

Posted by admin - 2012/04/19 18:47

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Google and Zoho are online services and they works with sites which are available through the Internet. They don't work with localhost.

It is not a good approach to load a document into , because a document will be loaded into only if appropriate browser's addon is installed.

Regards,

ARI Soft

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## Re:Browser issues

Posted by rbruski - 2012/04/19 19:17

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What is the appropriate browser add-on that i can install?

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## Re:Browser issues

Posted by admin - 2012/04/19 20:14

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You can find it in search engine like Google for necessary document type and browser, but it will not work on computers of visitors of your site where a plugin is not installed.

Regards,  
ARI Soft

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