Flip book failing in firefox

Posted by liewald - 2013/07/12 09:54

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Hi I wonder if anyone can help.

I've got a site I've had running for a while without issue ("http://lbclifetimes.org) but the books are now failing to display in the latest versions of firefox. It is still fine in explorer,safari,opera,chrome and also in firefox on linux it is purely a problem in the latest firefox. The problem is associated with the inclusion call of jquery and the version of jquery called not running properly in firefox.

it freezes and eventually gives an error :

"A script on this page may be busy, or it may have stopped responding. You can stop the script now, or you can continue to see the script complete."

Script : http://ajax.googleapis.com/ajax/libs/1.7.2/jquery.min.js4

I have downloaded and installed the latest version of flipbook but the error still persists. again only on firefox!

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Re: Flip book failing in firefox

Posted by liewald - 2013/07/12 09:57

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just checked the latest version of flipbook seems to be calling jquery 1.8.2 but latest on google api site is 1.10.2

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Re: Flip book failing in firefox

Posted by admin - 2013/07/12 11:44

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Hello,

The page which you specified doesn't contain "ARI Flip Book". Where we can see the problem?

Regards,
ARI Soft

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Re:Flip book failing in firefox

Posted by liewald - 2013/07/12 11:49

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http://lbclifetimes.org/index.php?option=com_content&view=article&id=42&Itemid=14

Also the cover bmp's seem to ave gone missing with this version

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Re:Flip book failing in firefox

Posted by admin - 2013/07/12 13:28

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This is FireFox issue. Download and upgrade the module. It contains fix for this problem.

PS: If nothing changes after upgrade, clean browser's cache.

Regards,
ARI Soft

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Re:Flip book failing in firefox

Posted by liewald - 2013/07/12 13:56

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As I mentioned already the first thing i did was download the latest version and install it. I have however repeated this process and thee is still no changee in the status of the problem. The test was done on a clean install of firefox after it was reported to me by several users of the site.

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Re:Flip book failing in firefox

Posted by admin - 2013/07/12 14:02

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We updated the extension after your post. Check that you use "ARI Flip Book" v. 1.6.2.

PS: You can see version of any extension on "Extensions -> Extension Manager -> Manage" page on Joomla! backend.

Regards,
ARI Soft

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Re:Flip book failing in firefox

Posted by liewald - 2013/07/15 09:14

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I can confirm that the installed version is 1.6.2 and that the problem still exists

"mod_ariflipbook Site 1.6.2 July 2013 ARI Soft"

this is now getting critical.

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Re:Flip book failing in firefox

Posted by admin - 2013/07/15 09:46

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Download and upgrade the module again.

Regards,
ARI Soft

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Re:Flip book failing in firefox

Posted by liewald - 2013/07/15 10:35

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That seems to have sorted the main problem. Thanks but I have still lost the background images for the front and back covers of the book!

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Re:Flip book failing in firefox

Posted by admin - 2013/07/15 10:39

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Where background images are defined and what exactly is shown incorrectly?

Regards,
ARI Soft

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Re:Flip book failing in firefox
Posted by liewald - 2013/07/15 10:56
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the background images are defined in a slight modification of the moleskin theme. I simply replaced the images. this worked perfectly up until the upgrade not only a background colour is shown

the attached image shows how they looked http://www.ari-soft.com/images/fbfiles/images/ed_book.jpg

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Re:Flip book failing in firefox
Posted by admin - 2013/07/15 10:58
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If core module file(s) were modified, all changes will be lost after upgrade.

Regards,
ARI Soft

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Re:Flip book failing in firefox
Posted by liewald - 2013/07/15 11:04
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Surely the moleskin module is not core as you have to download it and install it outwith the core install. Also it is only the covers and not the individual page backgrounds that have also been modified

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Re:Flip book failing in firefox
Posted by admin - 2013/07/15 11:07
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Have you modified CSS (image) files which included into the module by default? If yes then this modification will be lost after upgrade.

Regards,
ARI Soft

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Re:Flip book failing in firefox
Posted by liewald - 2013/07/15 12:18
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OK your right!

I'm wrong!!!!!

was in the base css

all working thanks for all your help!!!!!!

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