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## JQueryError - nothing works

Posted by shakur - 2012/08/02 08:00

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I believe the image says it all.. [http://www.ari-soft.com/images/fbfiles/images/JQUERY\\_ERROR.JPG](http://www.ari-soft.com/images/fbfiles/images/JQUERY_ERROR.JPG)

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## Re:jQueryError - nothing works

Posted by admin - 2012/08/02 22:32

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Where we can see the problem? It can be a conflict with a 3rd party extension.

Regards,  
ARI Soft

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## Re:jQueryError - nothing works

Posted by shakur - 2012/08/03 06:39

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The link to the problem is <http://lysiotis.com/index.php/b>  
There is no other module loaded on that page so I doubt it.

If your extension is not functional on my site can I get a refund please?

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## Re:jQueryError - nothing works

Posted by admin - 2012/08/03 14:11

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This problem with site template or a plugin which is used to optimize loading of javascript and CSS files. It loads external javascript files incorrectly. You can disable load of jQuery library in "ARI Flip Book" module settings and add the next code to index.php file of site templates immediately after `<tag>`:

```
jQuery.noConflict();
```

Regards,  
ARI Soft

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## Re:jQueryError - nothing works

Posted by shakur - 2012/08/03 14:56

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I have disabled every module on the page, change the template to the default one and even did the ugly/hard-coded solution you suggested. NOTHING WORKS.

<http://lysiotis.com/index.php/b>

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## Re:jQueryError - nothing works

Posted by admin - 2012/08/03 15:13

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Could you provide a temporary access to your J! backend by email so we can investigate the problem. It is not a problem with "ARI Flip Book", this problem with site template or plugin with is used to optimize loading javascript and CSS files. If

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you open HTML source of the page, you can see that all javascript files are combined into one file, it is not standard Joomla! behaviour and extension which do it, doesn't load external javascript files correctly.

Regards,  
ARI Soft

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## Re:jQueryError - nothing works

Posted by shakur - 2012/08/08 12:52

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The username and password has been sent to your email.  
Please provide detailed explanation of why your extension does not work or simply provide a refund, I am so disappointing with the quality of service don't make things worse.

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## Re:jQueryError - nothing works

Posted by admin - 2012/08/08 16:04

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Disable "System - RokGZipper" plugin and the module will work fine. As we wrote previously "System - RokGZipper" doesn't handle remote javascript files correctly.

Regards,  
ARI Soft

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