
Using Joomla 1.7.3 and cannot get Flip book to work

Posted by gregwh - 2011/12/02 23:41

Hi all,

I am using Joomla 1.7.3 and cannot get flip book to work at all. The instructions really are sparse which doesnt help but nevertheless, it said:

"ARI Flip Book plugin helps load ARI Flip Book module in Joomla! articles. Type the following code in article for loading ARI Flip Book module:

```
{ariflipbook moduleId=""}
```

Where is ARI Flip Book module id. You can find module id if open 'Extensions->Module Manager' page in modules grid in ID column or on module settings page in ID field."

My ID is 101 so I typed the following into the article at the start of it:

```
{ariflipbook moduleId="101"}
```

....which I am guessing is incorrect because all I see is that line in the Joomla article at the top followed by the article.

Can anyone help to correct my misunderstanding here please? Thanks.

Oh and BTW, I did install in the correct order as it said and I did enable anything that wasnt enabled. I also went into the module parameters and clicked every category in which there are articles (some dont have any there right now) and saved them when all selected and they remain that way. Just no luck getting it to work.

Greg.

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Re: Using Joomla 1.7.3 and cannot get Flip book to work

Posted by gregwh - 2011/12/03 00:06

Further info:

I discovered "Content - Ari Flip Book" plugin not enabled so enabled it. Now, in any category where I put the moduleid parameter into the top of an article, instead of seeing a list of articles, I get a crash and these are the details:

Internal Server Error

The server encountered an internal error or misconfiguration and was unable to complete your request.

Please contact the server administrator, webmaster@readournovels.com and inform them of the time the error occurred, and anything you might have done that may have caused the error.

More information about this error may be available in the server error log.

Additionally, a 404 Not Found error was encountered while trying to use an ErrorDocument to handle the request.
Apache mod_fcgid/2.3.6 mod_auth_passthrough/2.1 mod_bwlimited/1.4 FrontPage/5.0.2.2635 Server at www.readournovels.com Port 80

In other words it appears Ari Flip Book causes my site to crash. This isnt the first add on I have bought to do this. Jpub caused crashes, too and it was because article content is handled differently in 1.7.2 onwards so that guy said.

Is there any way you can fix Ari Flip book? I bought it and now cant use it!

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Re: Using Joomla 1.7.3 and cannot get Flip book to work

Posted by gregwh - 2011/12/03 01:20

More info. My host's server has pushed the memory allocation upward and I am now not getting a crash but I did a "discover" on the site on improperly installed stuff according to Joomla and the mod for Ari Flip book came up as not properly installed. I uninstalled and reinstalled and the module ID is now 102. So I put in:

```
{ariflipbook moduleId=""}
```

....this time with the open and close brackets and now the site doesn't crash but nothing at all happens with Ari Flip Book. The article shows up but that is it. The {ariflipbook moduleId=""} statement doesn't show up in the article but the article doesn't use Ari Flip Book. It uses the normal Joomla display.

Also, the mod's position is set to : none : in case that helps.

So can anyone help to tell me what I have done wrong please?

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Re: Using Joomla 1.7.3 and cannot get Flip book to work

Posted by gregwh - 2011/12/03 03:34

Ok once more. I was getting crashed but after talking to the hosting agent, I am not now. It is just that Ari Flip book, no matter what I do, just doesn't show up, work etc.

I am lost. Can anyone help please?

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Re: Using Joomla 1.7.3 and cannot get Flip book to work

Posted by admin - 2011/12/03 06:54

Hello,

Could you provide a link to a page where we can see a problem and temporary access to your J! backend by email so we can investigate an issue?

Regards,
ARI Soft

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Re: Using Joomla 1.7.3 and cannot get Flip book to work

Posted by gregwh - 2011/12/03 07:28

The system should have sent you the password. I will put the statement to make it work in Greg Hope's bio which is at <http://www.readournovels.com/index.php/list-of-authors-authors-wall/greg-hope> for you to check out.

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Re: Using Joomla 1.7.3 and cannot get Flip book to work

Posted by gregwh - 2011/12/03 07:30

PS, I hope you can look soon because when you click on the link "List of authors" from the main menu, the whole site crashes. Other areas are OK.

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Re: Using Joomla 1.7.3 and cannot get Flip book to work

Posted by admin - 2011/12/03 07:37

Sorry, but we haven't received credentials yet. Could you send it by email?

Regards,
ARI Soft

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Re: Using Joomla 1.73 and cannot get Flip book to work

Posted by gregwh - 2011/12/03 07:41

admin wrote:

Sorry, but we haven't received credentials yet. Could you send it by email?

Regards,
ARI Soft

Just resent using my other domain name. You might have caught the one from the site, readournovels.com in your spam filter for some reason.

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Re: Using Joomla 1.73 and cannot get Flip book to work

Posted by admin - 2011/12/03 07:49

Try now please. 500 HTTP error occurs because you tried to load article where you load "ARI Flip Book" and the extension loaded in unlimited way. We set "Excluded article" parameter to 90 in module settings to avoid this problem.

Regards,
ARI Soft

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Re: Using Joomla 1.73 and cannot get Flip book to work

Posted by gregwh - 2011/12/03 07:52

admin wrote:

Try now please. 500 HTTP error occurs because you tried to load article where you load "ARI Flip Book" and the extension loaded in unlimited way. We set "Excluded article" parameter to 90 in module settings to avoid this problem.

Regards,
ARI Soft

OK thanks for that but it still doesnt work right. If you check out that same area on the front end, it has grabbed 2 articles and put them together in a flat page and you still cannot read them in the flip book. They still appear, on the site, like a Joomla article with a reference to flip book above them now.

As to where I loaded the article, wasnt I just supposed to put the statement to load flip boook in the article as part of the article at the top of the page? I installed flip book and did just that and that is where the problems started.

Thanks for your help so far.

Greg.

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Re: Using Joomla 1.73 and cannot get Flip book to work

Posted by gregwh - 2011/12/03 07:55

Oh and added to that, when I put that statement in any other Joomla article it still only shows, anywhere else on the site, those bios you saw on the site and not the actual article in which the statement resides. If you go to <http://www.readournovels.com/index.php/genres-to-read/110-short-stories/69-greg-hopes-larrikin-stan-free> you will see what I mean. I actually wanted to achieve the smooth scrolling flip turning effect you have in the demo. I would prefer it a lot larger but I just wanted it to work at all to begin with. ;-}

Greg.

Re: Using Joomla 1.73 and cannot get Flip book to work

Posted by gregwh - 2011/12/03 07:56

PS, there is no way to turn a page anyway as it currently is.

Re: Using Joomla 1.73 and cannot get Flip book to work

Posted by admin - 2011/12/03 08:02

The extension loads articles into a flip book. Each article is a page in a book. According to settings of flip book on your site, it loads two articles so the book shows only 2 pages.

Regards,
ARI Soft

Re: Using Joomla 1.73 and cannot get Flip book to work

Posted by gregwh - 2011/12/03 08:55

admin wrote:

The extension loads articles into a flip book. Each article is a page in a book. According to settings of flip book on your site, it loads two articles so the book shows only 2 pages.

Regards,
ARI Soft

Thanks for fixing that. I have no idea where it says that I load two articles, though. I have been through the details instructions and I didnt see that. Would you be so kind as to let me know where to access that setting? Is there a link to "how to" make it appear like a proper flipping book? Sorry to be an inconvenience but as a simple thing like how many articles to load at once doesnt readily appear in the main parameters, I am at a loss to know where to look now.

Re: Using Joomla 1.73 and cannot get Flip book to work

Posted by gregwh - 2011/12/03 10:57

admin wrote:

The extension loads articles into a flip book. Each article is a page in a book. According to settings of flip book on your site, it loads two articles so the book shows only 2 pages.

Regards,
ARI Soft

Look, I am sorry for being a nuisance but there are no real instructions on how to set this up thus my stuffup with it that you had to fix and I really do need to find out how to use it. So if you have a link to something that is clear I would appreciate it. I just want to set it up similarly to the demo where people can flip the page but on a larger scale. I also have NO clue where the setting is that controls how many articles flip book shows per page because there are no instructions to that effect. So if you could provide instructions or tell me I would appreciate it. I intend to get out of your hair as soon

as it is set up and I do deeply apologise for any inconvenience.

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Re: Using Joomla 1.73 and cannot get Flip book to work

Posted by gregwh - 2011/12/03 11:14

admin wrote:

The extension loads articles into a flip book. Each article is a page in a book. According to settings of flip book on your site, it loads two articles so the book shows only 2 pages.

Regards,
ARI Soft

Well, I hate to be the bearer of bad tidings but it isnt fixed and it still crashes my site. The answer I get is:

Fatal error: Out of memory (allocated 63963136) (tried to allocate 40961 bytes) in
/home/novels/public_html/libraries/joomla/application/module/helper.php on line 168

....when it crashes no matter which area I set it to. I have several categories that I want this to work with and it just wont work. How in the heck am I to get it to work please? I just cannot afford the site to be crashing all the time like this.

Thanks for any help. I will set you up yet another admin account

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Re: Using Joomla 1.73 and cannot get Flip book to work

Posted by gregwh - 2011/12/03 11:43

I just thought I would add - I cannot apply flip book to any article other than that which you applied it to without either causing the site to crash or, as in the case of a 1 line test article I put up, when you click on it, the damned thing shows the 2 you fixed up in an article in a completely different category with no visible link to it at all.

What is going on please? This is a brand new site I hope to make money out of and right now all the site is doing is crashing or showing the wrong stuff or not showing it correctly is I use flip book. If I turn flip book right off then it works as a normal Joomla article would.

I really need to get this fixed please. There are no instructions to show me anything about Ari Flip Book as it applies to articles and your explanation saying I had applied it to too much made no sense because there seems to be nowhere to change that in Flip Book.

Have you actually tested flip book with Joomla 1.73? I am beginning to wonder if it is possible that maybe it works well with previous versions but not 1.73. Is that possible? This really is very upsetting. I cannot attract the right people to the site like this and I need to fix it ASAP but I have nothing to go by to do that in the way of instructions at all. Please help - this is driving me crazy!

I know I am likely to be a pain in the backside to you and I am sorry for that but so far flip book is just making things look terribly bad for me.

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Re: Using Joomla 1.73 and cannot get Flip book to work

Posted by admin - 2011/12/03 19:33

The module loads articles from categories which are selected in "Select type -> Articles -> Categories" parameter. In your case selected categories contain two articles so the module shows two article in a book view. Each article is shown as a page in a book.

You can use PHP Settings plugin to increase value of memory_limit PHP option and avoid "Out of memory" PHP error.

PS: The extension supports Joomla! 1.5, 1.6 and 1.7.

Regards,
ARI Soft

Re: Using Joomla 1.73 and cannot get Flip book to work

Posted by gregwh - 2011/12/03 21:04

admin wrote:

The module loads articles from categories which are selected in "Select type -> Articles -> Categories" parameter. In your case selected categories contain two articles so the module shows two article in a book view. Each article is shown as a page in a book.

You can use PHP Settings plugin to increase value of memory_limit PHP option and avoid "Out of memory" PHP error.

PS: The extension supports Joomla! 1.5, 1.6 and 1.7.

Regards,
ARI Soft

There is no such area "Select type -> Articles -> Categories" within Ari Flip Book at all. I am in there now and there is an articles AREA but there is nowhere in there in which to set the number of articles. That is under "Basic Options" in the module. I see where I can select categories under that Articles area but here is the reason the program crashes the site and otherwise doesn't work - I want every single article category in there excepting 3 (so nearly 20 I think) selected. At the moment only about 3 have any articles at all in them and there aren't many articles. When I put in the command, at the top of any article within any category other than the first 3 shown to me in Ari Flip Book, the site crashes if there is an article to be tested there on only SOME categories but in others it shows me articles from a completely different category and even then doesn't show the actual article but just the NAME of the article.

I am afraid Ari Flip book, while I am sure you are very honest and have tested it with Joomla 1.71, doesn't work with Joomla 1.73 which I am using. I have had this problem with another extension meant for another purpose called Jpub. The author told me that 1.73 handles articles differently to previous versions of Joomla and he had to rewrite the extension to accommodate. Right now Ari Flip Book doesn't work at all with Joomla 1.73 but if you can prove me wrong on my own site, please do because I paid for flip book and so far I don't believe I am wrong.

Re: Using Joomla 1.73 and cannot get Flip book to work

Posted by admin - 2011/12/04 15:33

Could you re-enable access to your J! backend so we can see and investigate an issue.

Regards,
ARI Soft

Re: Using Joomla 1.73 and cannot get Flip book to work

Posted by gregwh - 2011/12/05 07:21

admin wrote:

Could you re-enable access to your J! backend so we can see and investigate an issue.

Regards,
ARI Soft

Sorry but no. I have to admit that last time you went in and fixed things, though at first I believed it was fixed, it was only because you selected 3 categories and not all the ones I had already selected. Even then it wasn't REALLY fixed as every other article I tried to get flip book to work with always only showed up the articles in those 3 categories no matter what. To make matters worse, when I selected a category outside of the 3 you selected, it still crashed the site.

So I have to say I have lost confidence in Ari Flip Book and dont have the time nor patience to go through all this again. I only wish that I could have had a demo to try before buying (eg, why not make a time limited demo that once it is installed lasts 7 days and then disables itself?) because then I would have known all this and not gone through all this and put you through all this as well.

I am sorry to say I have wasted my money with flip book, have lost any confidence in it or you and have obviously wasted my money which is why I suggested the demo so others dont feel the same way if it doesnt work for them.

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Re: Using Joomla 1.73 and cannot get Flip book to work

Posted by admin - 2011/12/05 08:33

We described why your site was crashed. You tried to load flip book to an article which is loaded to flip book. It causes circular references. Flip book loads article which try to load flip book and it occurs in unlimited way. We didn't select 3 categories, it was selected before we logged to your site. It seems like misunderstanding logic of the extension. Flip book loads articles from selected categories into a flip book and each article is one page in a book, it doesn't split one article into several pages.

Regards,
ARI Soft

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