
Flip book worked then didn't

Posted by Tim - 2011/03/20 07:25

Howdy Ari Soft,

I purchased this very nice little product and it worked well. Then one day it didn't and I can't see what the problem is.

What do you think the issue may be?

Thanks

Tim

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Re:Flip book worked then didn't

Posted by admin - 2011/03/20 07:27

Hello,

Could you provide link to page where we can see the issue? It can be a conflict with a 3rd party extension.

Regards,

ARI soft

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Re:Flip book worked then didn't

Posted by Tim - 2011/03/20 07:39

Howdy Admin,

Thanks for super fast reply.

The link is

http://www.library.kiama.nsw.gov.au/index.php?option=com_content&view=article&id=230&Itemid=177

Hope this helps

Tim

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Re:Flip book worked then didn't

Posted by admin - 2011/03/20 07:44

Download the latest version of the extension in "Member Area" and upgrade "ARI Flip Book" module on your site. For this just install new version over installed module through standard Joomla! installation page.

Regards,

ARI Soft

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Re:Flip book worked then didn't

Posted by Tim - 2011/03/20 07:54

Howdy Ari Soft,

Excellent work!! It is working now and so simply.

I recommend your work to any other forum user and your support is second to none. Brilliant!

JED will be informed.

Thanks very much!

Tim

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Re:Flip book worked then didn\'t

Posted by admin - 2011/03/20 07:57

You are welcome. Feel free to contact us if you have any questions or suggestions about the extension.

Regards,
ARI Soft

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