Slider doesn\'t start

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I have updated Joomla to the latest version and now the Slider doesn't start t
he presentation. I have found one difference to the old version:

New:

The divs timer, caption, slider-nav and orbit-bullets are missing in the updated version.
Can you please help me.

Thank you!"

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Re:Slider doesn\'t start

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Hello,

Send screenshot(s) of module settings by email and a link to a page where we can see the problem.

Regards,
ARI Soft

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Re: Slider doesn\'t start

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Sorry, I can't send you the address of the homepage, because the error only occurs on an intern server. The old working version is on www.it-motive.de.
When you look at the html with firebug, you can see, that the pictures are loaded correctly.

Here are the settings:

Include jQuery yes
jQuery noConflict yes
Show loading pane yes
Init width 660
Init height 300
Link target selfwindow
Theme default
Caption font size 12
Caption font weight normal
Caption color #fff
Caption background

Caption opacity
CSS Styles 0

Lightbox integration None
Lightbox width
Lightbox height

Slider parameters
Transition effect Horizontal
Animation speed 800
Pause time 5000
Restart timer on mouse out Yes

Specify how long after mouseout timer should start again 3000
Show navigation arrows Yes
Show captions Yes
Captions animation speed 800
Show timer Yes
Pause on hover Yes
Bullets navigation Yes

Slides parameters
Support multi-language description No
Description file ariorbitslider.ini
Sort by Filename
Sort direction Ascending
Scan subfolders No
Image path images/itmotive/slider

Use thumbnails No
Thumbnail width
Thumbnail height
Thumbnails path

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Re: Slider doesn\'t start
Posted by admin - 2014/04/30 17:31
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Reproduce the problem on a public server so we can investigate it.

Regards,
ARI Soft

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Re: Slider doesn\'t start
Posted by paphto - 2014/05/01 16:19
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I think, you can install the slider on any Jommla-Project with 3.2.3 or higher. I tested the slider in another project :
http://wandern.pf-control.de/htdocs/
Did no one else has this problem???

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Re: Slider doesn\'t start
Posted by admin - 2014/05/01 18:59
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Disable jQuery loading in module settings.

Regards,

ARI Soft

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Re: Slider doesn\'t start

Posted by paphto - 2014/05/02 10:07

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I've done that before, there's no effect. You mean the settings of the Slider, don't you?

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Re: Slider doesn\'t start

Posted by admin - 2014/05/02 10:29

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Open browser's error console and you we will see it contains javascript error. The error is not related to "ARI Orbit Slider" extension, but it prevents execution of "ARI Orbit Slider" javascript code. It seems the error occurs because MooTools library is removed by a 3rd party extension or by site template, but javascript code which uses MooTools is not removed (this code can be added by Joomla! or 3rd party extension). Fix the error and the slider should work fine.

Regards,
ARI Soft

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