Orbit Slider spinning disk, not loading pictures

Posted by felixgrun1 - 2012/02/28 06:26

_____

I have ARI Orbit Slider successfully installed in articles via {loadposition "modulepositionname"} on various pages on my development site running Joomla 2.5 (recently upgraded from 1.7), then ported to the live web server (RHEL6) running LAMP. Although the Orbit slider window appears with bullet navigation, it only presents a spinning disk with ? mark. On clicking on the empty image field, each image comes up OK in the lightbox, so it seems to be finding the correct path to the images folder.

I tried changing various settings with no success. Any suggestions why it works on one set up (Mac OSX running MAMP) but not working on RHEL6 running LAMP ? I upgraded from Joomla 1.7 recently. Is there a setting that is perhaps incompatible in 2.5 or that I haven't set properly ?

Thankyou for your assistance.

Pictures are located in images/"folder_name"/Images.

Parameter settings used are as follows:
Include jQuery - Yes
jQuery noConflict - Yes
Show loading pane - No
Init width - 600
Init height - 400
Link target - Parent window
Theme - default
.
etc.
.
Lightbox integration - Core Joomla! Lightbox
.
etc.
.
Scan SubFolders - Yes

==

Re:Orbit Slider spinning disk, not loading pictures

Posted by admin - 2012/02/28 06:30

_____

Hello,

We will investigate an issue if you provide a link to a page where we can see it.

PS: You can check browser's error console (press Ctrl+Shift+J in FireFox browser).

Regards,
ARI Soft

==

Re:Orbit Slider spinning disk, not loading pictures

Posted by felixgrun1 - 2012/02/28 07:31

_____

Example of problem webpage is http://www.ccbs.uci.edu/index.php/2012-02-07-00-50-59/90-photogalleries/139-ccbsretreatphotos.

Firefox Error Console brings up the following message:

Error: this.container is null http://ccbs.uci.edu/templates/officeprime-tg/slideshow/NivooSlider.js

The error points to line 296: this.holder = new Element('div.nivoo-slider-

holder').adopt(this.container.getChildren()).inject(this.container);

Thankyou.

==

Re:Orbit Slider spinning disk, not loading pictures
Posted by admin - 2012/02/28 07:40
_____

It seems this problem with module configuration, could you send screenshot(s) of module settings page or provide a temporary access to your J! backend by email?

Regards,
ARI Soft

==

Re:Orbit Slider spinning disk, not loading pictures
Posted by felixgrun1 - 2012/02/28 17:49
_____

As suggested, adding ../Thumbnails/{$fileName} to the thumbnails path solved the problem.

Thank you for the fast and efficient problem solving !
Greatly appreciated ! :)

==