
Problem in Chrome

Posted by uveyka - 2011/10/18 23:16

Hi,

I like your ARI Slick Gallery so much, but I have a problem in Google Chrome.

When I try to move the photos(http://vstrecha.comp.of.by/index.php?option=com_content&view=article&id=102&Itemid=236), they disappear. Though on your demo page(<http://www.demo2.ari-soft.com/joomla-image-gallery.html>) everything works right in Chrome. And why are photos placed without rotation on your demo page, but on my site photos with rotation?

Look forward for your answer.

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Re:Problem in Chrome

Posted by admin - 2011/10/19 06:56

Hello,

When we load provide page in Google Chrome browser and then open HTML source of loaded page, it doesn't contain javascript and CSS files including related to the extension. It seems they are removed by a 3rd party extension or site template. We can investigate the issue in more details if you provide temporary access to your J! backend by email.

Regards,
ARI Soft

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Re:Problem in Chrome

Posted by uveyka - 2011/10/19 12:15

Thank you for answer. Access to the site sent to your email.

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Re:Problem in Chrome

Posted by admin - 2011/10/19 12:52

Try now please. It was a problem with site template styles. We added the next CSS rule to "Custom styles" parameter in module settings to fix the problem:

```
html body {overflow-y: visible;}
```

Regards,
ARI Soft

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Re:Problem in Chrome

Posted by uveyka - 2011/10/19 13:41

Thank you for your help.

Now all is well in Chrome, but the question remains why are the photo with rotation on my site in Chrome, and on your demopage (<http://www.demo2.ari-soft.com/joomla-image-gallery.html>) they are without it in that browser? I would like not to use rotation because of the terrible pixelation effect, that appears around the photos' frames in Chrome.

Re:Problem in Chrome

Posted by admin - 2011/10/19 13:58

Image are not rotated on demo because of old version of the extension is installed on demo site.

Regards,
ARI Soft

Re:Problem in Chrome

Posted by uveyka - 2011/10/19 14:16

Can I some way get that old version of your module?? It is real awful pixelated effect around the photos' frames...8(

Re:Problem in Chrome

Posted by admin - 2011/10/19 14:18

Open \modules\mod_arislickgallery\mod_arislickgallery\kernel\SlickGallery\class.SlickGallery.php file and comment or remove the next code:

```
'-webkit-transform' => 'rotate(' . $rotateDegree . 'deg)',
```

Regards,
ARI Soft

Re:Problem in Chrome

Posted by uveyka - 2011/10/19 14:32

Thank you so much. It's the best support I've ever gotten.

But can you explain please, is it lack of Chrome that such pixelation appears and is any way to correct it?

Re:Problem in Chrome

Posted by admin - 2011/10/19 14:33

It seems this is a Google Chrome issue.

Regards,
ARI Soft
