
Automated thumbnail generating not working

Posted by gkar2000 - 2010/12/31 05:48

I just transferred my site to a new domain, it doesnt display/generate the automated thumbnails. when i switch thumbnails off it works but when on again it fails. Lightbox works as normal.

what can be the problem? the carrosel displays the broken link image. backoffice and didnt change, transfer: the database name did change and the host isnt localhost.

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Re:Automated thumbnail generating not working

Posted by admin - 2010/12/31 07:00

Hello,

Could you provide temporary access to your Joomla! backend by email that we can investigate this issue?

Regards,
ARI Soft

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Re:Automated thumbnail generating not working

Posted by gkar2000 - 2010/12/31 17:21

I found out the problem, thanks!

Solution -> the new host set all file permissions to xxx, CHMOD back to 664 permission set. Issue not ARI cloud carousel related!

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