
Carousel stopped working

Posted by mistan - 2013/12/14 21:39

I have two instance of carousel, one in ari slider link, one on module (link). worked fine before. For some reason, it stopped working. Please kindly advise and help.

Thanks.

Tony

Re:Carousel stopped working

Posted by admin - 2013/12/15 07:08

Hello,

The following error occurs when we try to open the links:

"404 - Category not found"

Regards,
ARI Soft

Re:Carousel stopped working

Posted by mistan - 2013/12/15 08:32

Sorry, link here for ARI slider and for Module

Thanks as usual.

Tony

Re:Carousel stopped working

Posted by admin - 2013/12/15 08:37

The pages don't contain "ARI Cloud Carousel" module (we opened HTML source of pages and it doesn't contain "ARI Cloud Carousel").

Regards,
ARI Soft

Re:Carousel stopped working

Posted by mistan - 2013/12/15 17:30

I do have {loadposition carousel} code in. Here is the what happened and I could figure it out why. If I put the carousel in the article also, the carousel will show it the Module at top, but it will render in article forever. If I do not include in article, it either won't show at all, or crashed that page. Something very strange? I have it in both Module and article now.link

Thanks for your time.

Tony

Re:Carousel stopped working

Posted by admin - 2013/12/15 18:32

Don't load the same module instance several times on the same page.

Regards,
ARI Soft

Re:Carousel stopped working

Posted by mistan - 2013/12/15 19:15

I am just demonstrating the problem to you. If I do not load it again in articles, the carousel won't show at all as if the {loadposition carousel} does not exist. any thoughts? Thanks so much.

Tony

Re:Carousel stopped working

Posted by mistan - 2013/12/15 19:20

by the way, it is works fine in articles at shown in this page link

Tony

Re:Carousel stopped working

Posted by admin - 2013/12/15 20:02

What browser do you use and where the extension doesn't work (provide a link to a page where we can see the problem. Don't send link to a page where the same module instance is loaded several times)?

Regards,
ARI Soft

Re:Carousel stopped working

Posted by mistan - 2013/12/20 01:03

I am trying to show the carousel in this page in a ARI sliderARI slider (in the third slide). For some reason, nothing will shown as if the {loadposition careousel} does not exist.

Please kindly help and advise.

Tony

Re:Carousel stopped working

Posted by admin - 2013/12/20 07:42

Check that parameter in "Menu Assignment" parameters section in "ARI Cloud Carousel" is configured properly. You can set it to "All pages".

Regards,
ARI Soft

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Re:Carousel stopped working

Posted by mistan - 2013/12/20 08:07

That did the trick, Thanks.

Tony

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