Images show, lightbox shows, but no Carousel
Posted by palage - 2012/11/28 22:53
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I downloaded and installed the Ari Cloud Carousel and I can see my images as thumbnails and when I click on them I see the lightbox for the image I clicked. I see a Left and Right, but no Carousel. Can you help me. You can see the problem at http://016a7e8.netsolhost.com/tiwi/.

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Re:Images show, lightbox shows, but no Carousel
Posted by admin - 2012/11/29 07:02
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Hello,

This problem with configuration of your web server. CSS and javascript files which are used by the module can't be loaded. 403 error occurs. You can see it if try to open this or that link into a browser.

Check javascript and CSS files permissions. If it doesn't help, check .htaccess file on your server or contact hosting support so they fix the problem.

Regards,
ARI Soft

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Re:Images show, lightbox shows, but no Carousel
Posted by palage - 2012/11/29 15:58
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Thanks, Reset my permissions on the server and the carousel is working great. Thanks for the wonderful component and the quick response to my question. :)

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