
Carousel not loading in article

Posted by boerenooi - 2012/03/06 06:24

Hi guys

I've inserted my module position into my article, like this {loadposition carousel_logos}
I see the carousel trying to load as the loading bar just loops, but never actually loads. It works in other module positions tho. Does anyone have an idea what this could be?

Regards
boerenooi
xxx

=====

Re:Carousel not loading in article

Posted by admin - 2012/03/06 07:49

Hello,

Provide a link to a page where we can see described problem. It seems this is a conflict with a 3rd party extension.

Regards,
ARI Soft

=====

Re:Carousel not loading in article

Posted by boerenooi - 2012/03/06 07:50

Hi, do you have an email where I can send the link to?

=====

Re:Carousel not loading in article

Posted by admin - 2012/03/06 07:51

info@ari-soft.com

=====

Re:Carousel not loading in article

Posted by boerenooi - 2012/03/06 07:52

OK, sent, thanks.

=====

Re:Carousel not loading in article

Posted by admin - 2012/03/06 07:57

At least remove HTML tag around the carousel.

Regards,
ARI Soft

=====

Re:Carousel not loading in article

Posted by boerenooi - 2012/03/06 08:01

That seemed to do the trick, thanks! I also see that it cuts my image off, why does it do that. It does the same if it's in a different module position.

=====

Re:Carousel not loading in article

Posted by admin - 2012/03/06 08:04

Increase value of "Height" parameter in module settings.

Regards,
ARI Soft

=====

Re:Carousel not loading in article

Posted by boerenooi - 2012/03/06 08:16

Thanks. I don't see a reflection or the descriptions. Is the reflection not showing because the image is white? Can I make a "set" default reflection in one colour to apply to all images?

=====

Re:Carousel not loading in article

Posted by admin - 2012/03/06 08:21

Descriptions can be defined in an INI file. A link to a sample INI file and instructions how to use it can be found in "Description" field on module settings page.

The images have reflection, you don't see it because they are overlapped due to that they have width and height are to size of the carousel.

Regards,
ARI Soft

=====

Re:Carousel not loading in article

Posted by boerenooi - 2012/03/06 08:29

I did define the aricloudcarousel.ini file. How can I fix the overlapped issue. My images must be atleast 450px in height.

=====

Re:Carousel not loading in article

Posted by admin - 2012/03/06 08:32

INI file should be located in folder with images.

You can play with values of "Radius Y" and "Height" parameters.

Regards,
ARI Soft

=====

Re:Carousel not loading in article

Posted by boerenooi - 2012/03/06 09:42

Not to be a pain, but seriously not managing to get that reflection to show. Is it because of my large images?

=====

Re:Carousel not loading in article

Posted by admin - 2012/03/06 09:53

We described why it is happened here.

Regards,
ARI Soft

=====