ARI Cloud Carousel - Can I use a lightbox
Posted by mightec - 2012/02/23 17:42
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Hi
I have installed ARI Cloud Carousel, which looks great. I would now like to be able to click on an image and for it to open in a lightbox. I am very new to this, I believe that I need to add a .ini file, but I don,t know what this is or how to configure it.

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Re:ARI Cloud Carousel - Can I use a lightbox
Posted by admin - 2012/02/23 17:44
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Hello,

What lightbox extension do you want to integrate with "ARI Cloud Carousel"?

Regards,
ARI Soft

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Re:ARI Cloud Carousel - Can I use a lightbox
Posted by mightec - 2012/02/23 17:52
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I am not to sure, anyone to start with, then I assume I could settle it later.

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Re:ARI Cloud Carousel - Can I use a lightbox
Posted by mightec - 2012/02/23 17:55
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Sorry, perhaps if I set out what I would like to do, than you maybe able to advise the best option. I would like to be able to click on an image and for it to open in a lightbox.

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Re:ARI Cloud Carousel - Can I use a lightbox
Posted by mightec - 2012/02/23 18:15
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I have had a look at the various option and I think that I prefer ARI Fancybox, how do I get this to work with ARI Cloud Carousel. Just purchase the product and upload into Joomla 2.5?

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Re:ARI Cloud Carousel - Can I use a lightbox
Posted by admin - 2012/02/23 19:01
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If you want to integrate the module with "ARI Fancybox" extension, install "ARI Fancybox" module, install, configure and enable "ARI Extensions" and "System - ARI Fancybox" plugins and set "Lightbox integration" parameter "ARI Fancybox" in "ARI Cloud Carousel" module settings.

Regards,
ARI Soft

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Re:ARI Cloud Carousel - Can I use a lightbox
Posted by mightec - 2012/02/23 21:47

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Thank you for your help, will do.

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Re:ARI Cloud Carousel - Can I use a lightbox
Posted by mightec - 2012/02/24 07:18
_____

Hi
Thank you for the information.

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Re:ARI Cloud Carousel - Can I use a lightbox
Posted by mightec - 2012/02/24 08:34
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I have purcahsed the product, download the file, but having difficulty uploading the zip file. I have an error message as shown on the image below. It tells me that JInstaller::Install:Cannot find XML Setup file.

 http://www.ari-soft.com/images/fbfiles/images/JInstaller.jpg

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Re:ARI Cloud Carousel - Can I use a lightbox
Posted by mightec - 2012/02/24 08:50
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Sorry, just read the instruction, unzipped the download file and installed version required.

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Re:ARI Cloud Carousel - Can I use a lightbox
Posted by admin - 2012/02/24 09:15
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Do you have any problem which is required our assistance?

Regards,
ARI Soft

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Re:ARI Cloud Carousel - Can I use a lightbox
Posted by mightec - 2012/02/24 10:52
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I may have, I have uploaded the zipped files, enabled each file, have selected ARI Fancybox in ARI Cloud Carousel, but still cannot get the system to work. Also in Carousel I can only get it to work if I use a file which contains thumbnail images. If I use the folder with the main images and select thumb, I get the carousel effect but no images are shown.

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Re:ARI Cloud Carousel - Can I use a lightbox
Posted by admin - 2012/02/24 11:34
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Could you provide a link to a page where we can see a carousel and a temporary access to your J! backend by email so we can investigate an issue?

Regards,

ARI Soft

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Re:ARI Cloud Carousel - Can I use a lightbox
Posted by mightec - 2012/02/24 11:52
_____

Hi
Here is a link, Click Here. I am not sure about the Joomla backend access, can you look at the source code first. This is with the carousel looking at the thumbnail folder, do you want me to change and use the folder with the main images?

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Re:ARI Cloud Carousel - Can I use a lightbox
Posted by admin - 2012/02/24 12:04
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Could you send screenshot(s) of module settings page by email?

Regards,
ARI Soft

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Re:ARI Cloud Carousel - Can I use a lightbox
Posted by mightec - 2012/02/24 12:06
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Yes, certainly, what is the best email address to use. Sorry I can see that you have given that to me already.
Regards
Mike

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Re:ARI Cloud Carousel - Can I use a lightbox
Posted by mightec - 2012/02/24 12:15
_____

Hi
I have sent the email as requested with attachments, three images.

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Re:ARI Cloud Carousel - Can I use a lightbox
Posted by admin - 2012/02/24 12:20
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According to your module settings, it is nothing to show into a lightbox. Lightbox integration makes sense if thumbnails are shown into a carousel (for this set "Use thumbnails" parameter to "Yes", specify thumbnails with and/or height in with help "Thumbnail width" and "Thumbnail height" parameters and the module generated thumbnails automatically or specify path to thumbnails in "Thumbnails path" parameter) or carousel images are linked to external pages in a INI file.

Regards,
ARI Soft

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Re:ARI Cloud Carousel - Can I use a lightbox
Posted by mightec - 2012/02/24 12:30
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Thank you for looking at the settings so quickly. Unfortunately, I am not sure what you are advising, if I make the image path the one where the main images are and set Use Thumbnails to YES, I get the carousel effect but no images are

shown. If I set the Use Thumbnails to NO, I get the carousel effect with large images.

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Re:ARI Cloud Carousel - Can I use a lightbox
Posted by admin - 2012/02/24 12:36
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Set "Use thumbnails" parameter to "Yes" and check that /cache/ folder has writable permissions.

Regards,
ARI Soft

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Re:ARI Cloud Carousel - Can I use a lightbox
Posted by mightec - 2012/02/24 12:38
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I have made some changes along the lines you suggested, I can now see the link, but no images in the carousel, LINK

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Re:ARI Cloud Carousel - Can I use a lightbox
Posted by admin - 2012/02/24 12:46
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The problem occurs because the module can't save thumbnails to /cache folder. Check that this folder has writable permissions and clean Joomla! cache.

Regards,
ARI Soft

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Re:ARI Cloud Carousel - Can I use a lightbox
Posted by mightec - 2012/02/24 12:48
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admin wrote:
Set "Use thumbnails" parameter to "Yes" and check that /cache/ folder has writable permissions.

I have checked and the directory is set to writeable, I have set the 'Use Thumbnails' to YES

Still cannot see the images in the carousel, the only time I can is if I set the image path to a sub-folder that has thumbnail sized images. Is it anything to do with the size of the original images, which are 800 px wide.

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Re:ARI Cloud Carousel - Can I use a lightbox
Posted by admin - 2012/02/24 12:51
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Try to temporary set "0777" permissions for /cache folder and temporary disable "FTP Layer" if it is enabled in Joomla! settings.

Regards,
ARI Soft

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Re:ARI Cloud Carousel - Can I use a lightbox

Hi
I have done as you ask and still no different, still cannot see thumbnail images in carousel. I have set the cache to 0777 in the Public and Administrator folder, are there any others?

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Re:ARI Cloud Carousel - Can I use a lightbox
Posted by admin - 2012/02/24 13:04

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If you open a HTML source of the page, you can see that carousel contains link to auto-generate thumbnails from "cache" folder, but if try to open thumbnails into a browser, 404 error occurs. It occurs because the module can't save auto-generated thumbnails to "cache" folder.

Regards,
ARI Soft

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Re:ARI Cloud Carousel - Can I use a lightbox
Posted by mightec - 2012/02/24 13:13

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Hi
I see, not sure where to go from here, I have set the cache permissions to 0777, as referred to earlier. Would it be an idea to remove all the modules/plugins and start all over again?

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Re:ARI Cloud Carousel - Can I use a lightbox
Posted by mightec - 2012/02/24 13:32

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I see that there is an option to use my own thumbnails instead of the auto generated ones. I have a sub-folder which contains thumbnails created by another extension, but if I use this sub-folder address there are not shown in the carousel. Do I need to place the thumbnails in the same folder as the main images, if so how should I name the files. Any advise would be appreciated.

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Re:ARI Cloud Carousel - Can I use a lightbox
Posted by admin - 2012/02/24 13:35

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Do thumbnails have the same as original images? What name of sub-folder with thumbnails?

Regards,
ARI Soft

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Re:ARI Cloud Carousel - Can I use a lightbox
Posted by mightec - 2012/02/24 13:41

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The images have a path of images/templates and the thumbnails have a path of images/templates/thumbs, the file names are the same.

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Re:ARI Cloud Carousel - Can I use a lightbox
Posted by admin - 2012/02/24 13:44

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Set "Thumbnails path" parameter to thumbs/{$fileName} value.

Regards,
ARI Soft

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Re:ARI Cloud Carousel - Can I use a lightbox
Posted by mightec - 2012/02/24 13:53

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THAT DID THE TRICK.

Thank you very much for your patients, I do appreciate it very much, great extension, with this support will defiantly purchase others that are suitable.

Thanks again. :woohoo:

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