
Titles and Descriptions not showing

Posted by Artie - 2011/08/08 13:10

Hi There,

Many thanks for the excellent extension!

I have spent many hours trying to debug the problem with Titles and Descriptions not showing. I have checked, checked and checked again that paths and names are correct and as required, but still I cannot get this to work. I have followed all the advice that I can find in the forums.

So guys here is another one!

As I only have this on a testing server, I have attached a jpa file for you to look at.

Many thanks.

Artie

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Re: Titles and Descriptions not showing

Posted by Artie - 2011/08/08 13:15

Sorry, JPA file did not upload (too big and wrong file ext). How can I get it to you?

Artie

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Re: Titles and Descriptions not showing

Posted by admin - 2011/08/08 16:56

Hello,

Upload your site to an online server and provide link to page where we can see the problem.

Regards,
ARI Soft

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Re: Titles and Descriptions not showing

Posted by Artie - 2011/08/11 07:18

Apologies for the delay... had to get the server live! Here is the link: http://www.thejohnwallisacademy.org/tjwa_new/

Best Regards

Artie

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Re: Titles and Descriptions not showing

Posted by admin - 2011/08/11 07:23

/images/sampledata/parks/animals/aricloudcarousel.ini file doesn't exist.

Regards,
ARI Soft

Re: Titles and Descriptions not showing

Posted by Artie - 2011/08/11 21:41

Hi,
Many thanks for your post. The aricloudcarousel.ini was in fact there but IIS refused to serve it. I have changed the file name to aricloudcarousel.txt and you can now browse to it and see the contents. I have updated the module settings to use the new file name, but still Titles and Descriptions are not showing. I am seeing the same behaviour on my testing/development machine.

I would really like to get this working.... any pointers for troubleshooting?

Artie

Re: Titles and Descriptions not showing

Posted by admin - 2011/08/12 05:06

Could you provide temporary access to your Joomla! backend by email that we can investigate the issue?

Regards,
ARI Soft

Re: Titles and Descriptions not showing

Posted by admin - 2011/08/17 11:41

Should work fine now.

Regards,
ARI Soft

Re: Titles and Descriptions not showing

Posted by tit_79 - 2012/03/05 12:53

Hi! I think I've got the same problem... I've got pictures and aricloudcarousel.ini in same folder. "None" in "Lightbox integration" and "yes" "in Show navigation" "Show title" "Show description"... Can you help me please?
<http://labomile.cyberadm.net/medilab-site/mginternetbeta1.1/>

Re: Titles and Descriptions not showing

Posted by admin - 2012/03/05 12:58

Hello,

Could you provide a temporary access to your J! backend by email so we can investigate an issue?

Regards,
ARI Soft

Re: Titles and Descriptions not showing

Posted by admin - 2012/03/05 13:49

The module doesn't show descriptions and titles because parse_ini_file PHP function is disabled by your hosting provider.

Regards,
ARI Soft

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Re: Titles and Descriptions not showing

Posted by tit_79 - 2012/03/05 14:23

Ok! I will ask them!
Thank's a lot

Regards

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